

Lower Lights Christian Health Center Streamlines Population Health and Care Management with Azara Healthcare

CHALLENGE & SOLUTION

Lower Lights Christian Health Center (LLCHC) is a faith-based, nonprofit Federally Qualified Health Center (FQHC), serving more than 13,000 residents across underserved areas of Central Ohio.

LLCHC needed a modernized population health and care management partner to help reduce administrative burdens and manage the volume of scheduling, billing and practice management tasks associated with the patient's care journey.

LLCHC selected Azara Healthcare's population health solution, DRVS along with the Azara Care Connect platform. Azara's solutions aggregate clinical, transitions of care and practice management data to identify high-cost or high-risk individuals, track clinical quality measures and outcomes, organize day-to-day tasks, and schedule follow-up appointments.



“With Azara Care Connect, our two care managers were able to get a good portion of our patients with diabetes under control really quickly. Azara’s solutions help demonstrate where we are moving, provides an overview of where we can improve, and what we can add to aid our efforts.”

Dr. Lynette Palmer
Senior Director of Quality, LLCHC

RESULTS & IMPACT



33.7%
Reduction

in patients with
uncontrolled diabetes



12%
Reduction

in manual review
of charts



More
Time

spent with patients

*Between Q2 2020 and Q1 2022