



Referral Management Module









CLEAR, ACTIONABLE DATA TO ASSIST WITH THE MANAGEMENT OF ALL YOUR REFERRALS

What is the Referral Management module?

The DRVS Referral Management module helps DRVS users improve referral completions and patient safety by providing a tool to track the often complicated and inconsistent referral process between care providers. The Referral Management module also enables practices to gain insights on referral patterns and specialist behavior and helps meet the referral tracking requirements of Patient-Centered Medical Home (PCMH).

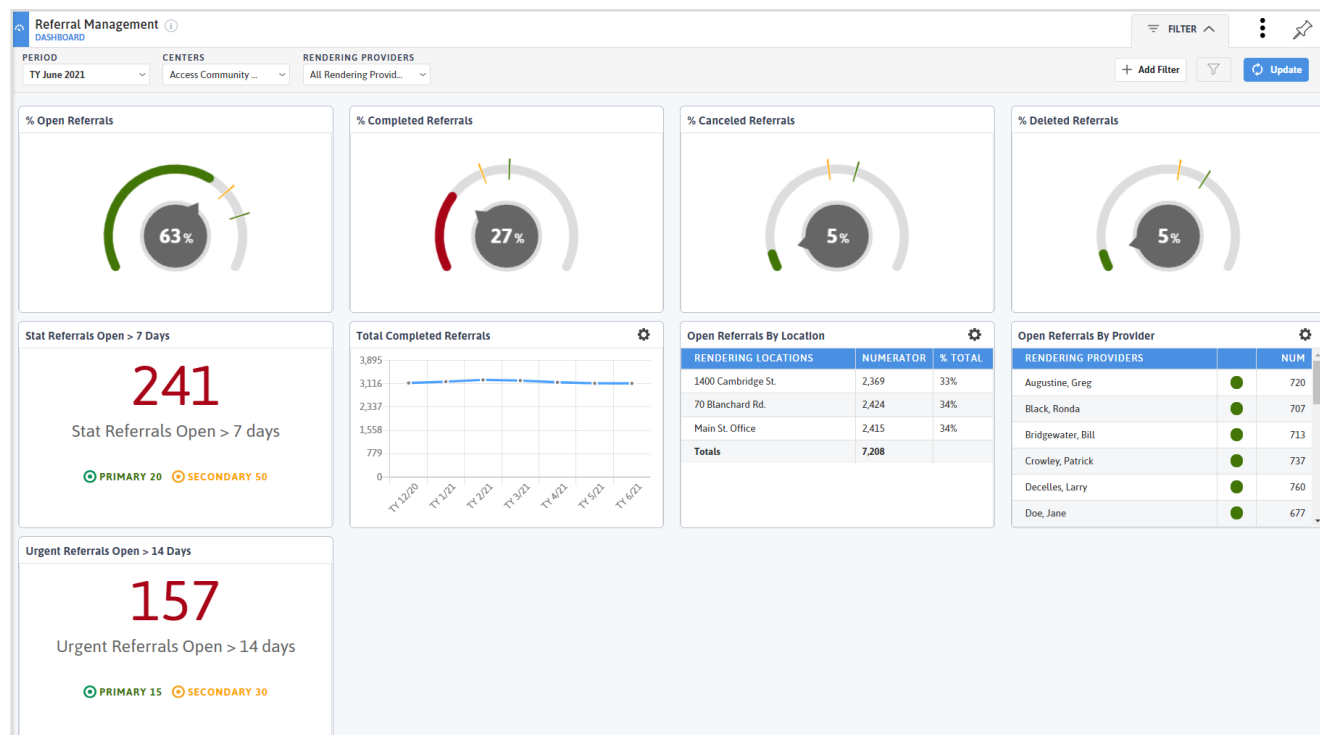
DRVS users can track and monitor patients from referral through results, view performance and patient populations using Dashboards, gain insights on patient health, and referral priority. Referral coordinators can prioritize their workload assuring the most urgent referrals get their attention and follow up on completed referrals for consults or results.

The Referral Management module allows users to:

	Identify open referrals and referrals by specialist		Recognize provider referral patterns
	Monitor the impact of referrals on the clinical workflow		See the risk associated with outstanding referrals – by priority and specialty type
	Understand health center workload distribution		View STAT and Urgent referral closure rates
	Ensure sign-off on all referrals		Track performance based on type, priority or referred to location

How does the Referral Management module work?

Azara DRVS uses the referral information tracked in your Electronic Health Record and provides a variety of ways to view and analyze the data. DRVS makes it easy to identify open referrals that need follow-up or patient interaction. Integration of Referral Management is an additional component of DRVS and not included within the basic DRVS Subscription.



Why is Referral Management so important?

- Improves provider communication and patient safety
- Helps ensure patients complete the referrals recommended for them
- Provides insight into referrals patterns and specialist behavior
- Patient Centered Medical Home Must-Pass element for recognition

Interested in learning more about the Azara Referral Management module?

Contact your PCA/HCCN, your Azara Account Rep or solutions@azarahealthcare.com.
Check out DRVS Help for presentations and webinars on using this module.

