

azara
USER CONFERENCE
APR 29–MAY 1
BOSTON, MA 2025

Your Voice, Your DRVS

A Product Feedback Session



Presenters



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Today's Agenda



Introductions

The Azara Platform, Ground rules

Tell Us what you think!

Point of Care Operations, Populations & Definitions, User Experience

Prioritization Exercise

Vote for what's important to you

Continue the Conversation

Find members of the product team and discuss ideas

Ground Rules



All Ideas Are Valid

Try To Avoid Interrupting

Keep Feedback Constructive

Maintain an Open Mind

Bring Your Creativity

Have Fun!

Brainstorming Exercise

Share Your Thoughts!



Point of Care Operations

- Are you using the PVP for huddles?
- What do you use the PVP for?
 - For care gap closure
 - Clinical initiatives
 - Walk-ins
- When do you use the CMP?
- Would specialties use this?
- Examples:
 - PVP, CMP
 - Reports - Alerts, POC Closure
 - Plug-In

Patient Visit Planning (PVP)

DATE RANGE: 04/18/2025-04/18/2025 | RENDERING PROVIDERS: All Rendering Provid... | MRN LIST: [Empty]

Filter: [X] | Add Filter | Update

Total Providers: 10

Augustine, Greg | 4 Scheduled Appointments

Patient Visit Planning (PVP)

DATE RANGE: 05/01/2023-05/01/2023 | RENDERING PROVIDERS: All Rendering Provid... | MRN LIST: [Empty]

Filter: [X] | Add Filter | Update

Total Providers: 10

Augustine, Greg | 4 Scheduled Appointments

2:53 AM Monday, May 1, 2023 | Visit Reason: Annual Visit No Show

Mednick, Linwood			Sex at Birth: M	Phone: 413-863-5867	Portal Access: N	PCP: Black, Ronda
MRN: 1104535			GE Transgender Female/ Male-to-Female	Lang: English	Cohorts: Test Cohort	Payor: BCBS
DOB: 6/16/1973 (49)			SD: Don't know	Risk: Moderate (3)		CME: Chris Ryan
DIAGNOSES (4)						
CAD	CP	DM				
Hepatitis C	HTN-E	HTN-NE				
RISK FACTORS (5)						
ANTICOAG	BMI	Chronic Opioid Tx				
MM	TOB					
SDOH (4)						
EDU	FOOD ISOLATION	HSP/LAT				
HOMELESS		MIGRANT				
RAF GAPS DIAGNOSIS CATEGORIES (3)						
Cardiovascular	CNS	Diabetes				

ALERT	MESSAGE	DATE	RESULT	OWNER
A1c	Out of Range	6/11/2022	9.3	MA
LDL	Out of Range	6/11/2022	150	
Tobacco Scr	Overdue	6/5/2021	Y	Front Desk
BP	Out of Range	6/11/2022	146/79	MA
E/D Encounter	Occurred	2/11/2023		Care Cor
VP Encounter	Occurred	12/17/2022		Care Cor

OPEN REFERRAL W/O RESULT	SPECIALIST/LOCATION	ORDERED DATE	APPT. DATE
Open	Samantha Frost / Burlington	3/30/2023	4/10/2023
Open	Ellen Bell / Burlington	3/30/2023	4/11/2023
Nutritionist	Ellen Bell / Brighton	6/11/2022	7/4/2022

Populations & Definitions

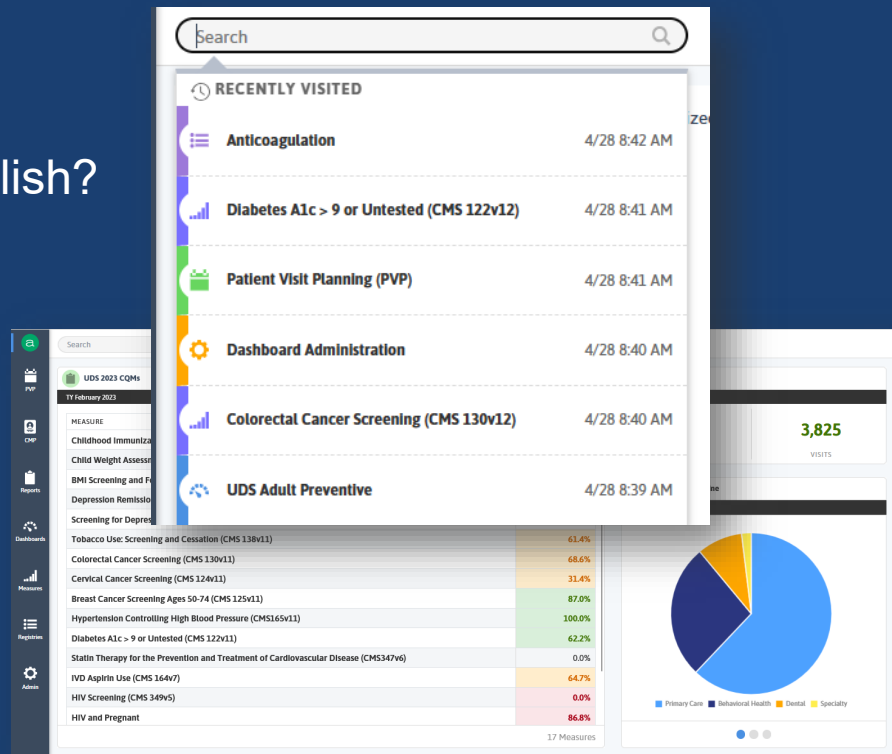
- What groups of patients do you focus on?
- How do you identify for outreach?
- How do you define a population?
- What alerts do you want triggered at POC?

- Examples:
 - Cohorts
 - Measure Gaps
 - Registries/CER
 - Outreach Groups



User Experience

- How do you navigate DRVS?
 - To access your 'favorite' reports
 - As a first-time user
- What do you wish was easier to accomplish?
- How do you find new features?
- How do you learn about what's new?
- Examples:
 - Search
 - Pins
 - Left Navigation Folders
 - Info Snippets



Prioritization Exercise



Instructions

- Everyone gets equal number of votes (6)
- Use your vote carefully
- You can vote for an idea with more than one sticker
- Share any feedback we didn't capture after the session



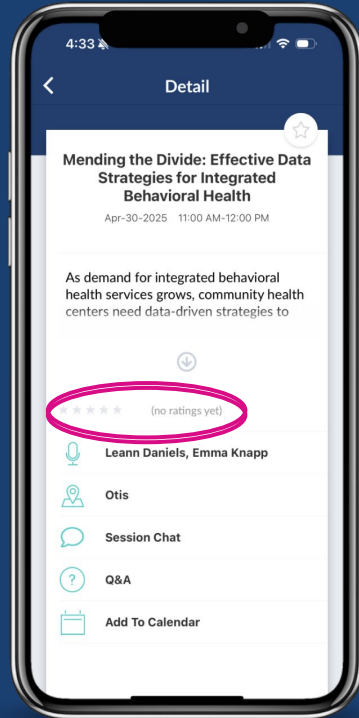
Questions?



We want to hear from you!

Click on the session from your agenda in the conference app.

Click the stars in the center of your screen to rate and provide feedback.



Quick and Easy



Rate the session
and the
speaker(s)



Provide brief
feedback or ideas



Help us continue
to improve

Achieve, Celebrate, Engage!



ACE'd it? Share your DRVS success story and become an Azara ACE!

Show your organization has used DRVS to **A**chieve measurable results, **C**elebrate improvement in patient health outcomes, and effectively **E**ngage care teams and/or patients. Stories should showcase how DRVS helped your organization overcome a challenge, the tools and solutions used to drive improvement and details of the successes that resulted from your initiatives. ACEs should be able to provide examples that quantify quality improvement, cost savings, operational efficiency or patient health improvement.

Benefits:

- Azara will help tell your story and provide a client-branded version for your use
- Potential to create a 2-4 minute video or hour-long Azara-hosted webinar
- Potential to be featured at next year's Azara User Conference
- Win Azara swag!

Submit your success story by completing the form [at this link](#).

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ACE Program



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Thanks for attending!

