

CONFIDENTIAL



azara
USER CONFERENCE
APR 30–MAY 2
BOSTON, MA
2024

Azara Product Update

Wednesday, May 1, 2024

Greg Augustine

Chief Product & Technology Officer



2024 Agenda



Azara Solutions and Vision

UDS and UDS+ for 2024

HEDIS 2024

EHR Plug-In

Azara Care Connect (ACC)

Azara Cost & Utilization (ACU)

Azara Patient Outreach (APO)

Landing Page & Live Chat

A Few Measure Enhancements

- eCQM Certification
- Chronic Kidney Disease
- Numerator Only Filtering

More Fun Stuff

- Dashboard Enhancements
- Export to CSV
- Dynamic Baselines

New Bulk Admin Functions

2024 & Beyond

Product & Engineering Leadership



PATRICK CROWLEY
EVP of Engineering



GREG WATSON VP
of Engineering



PHIL PARKER
SVP Client Analytics

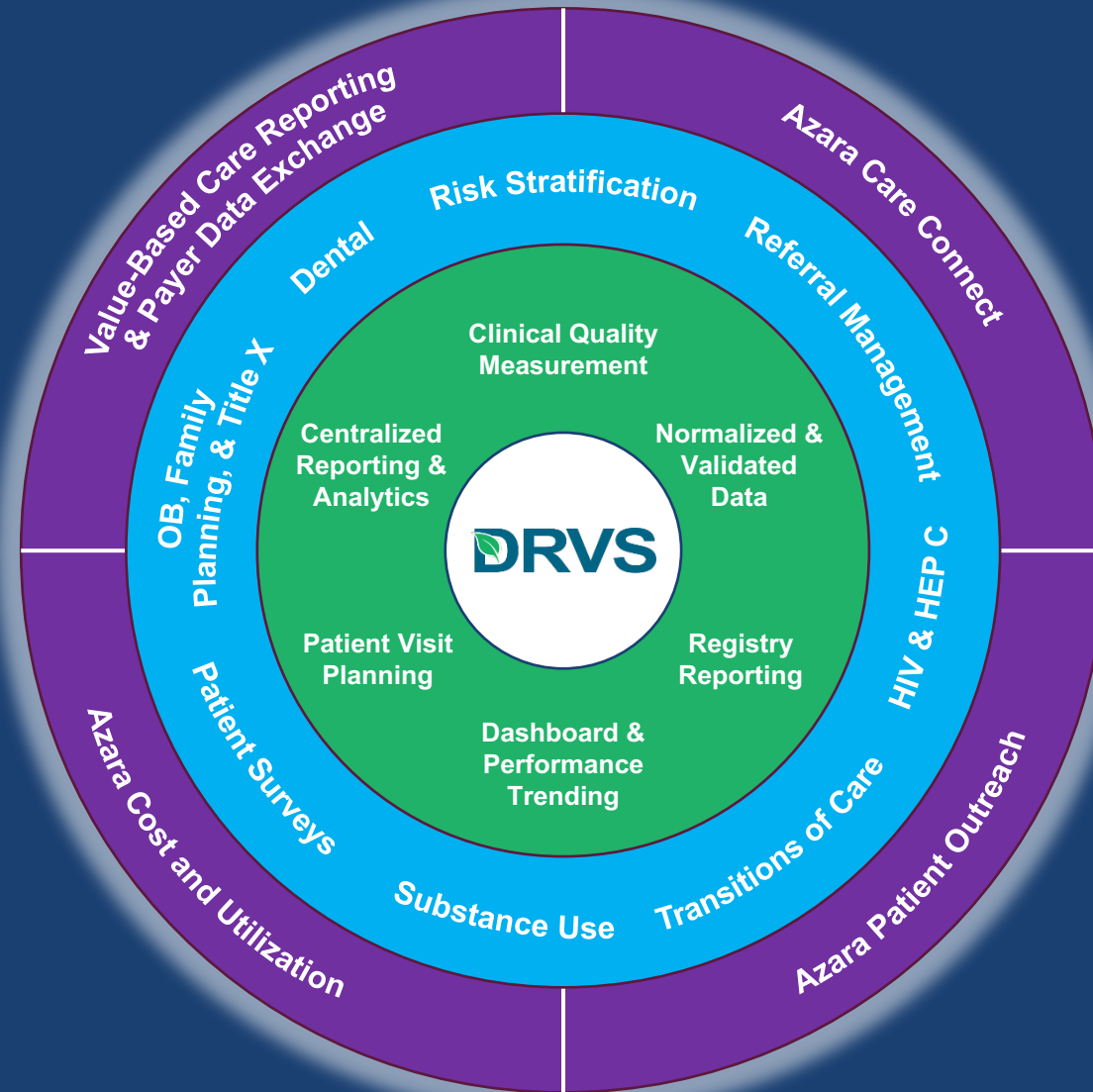


MATT FUSAN
SVP, Product & Strategy



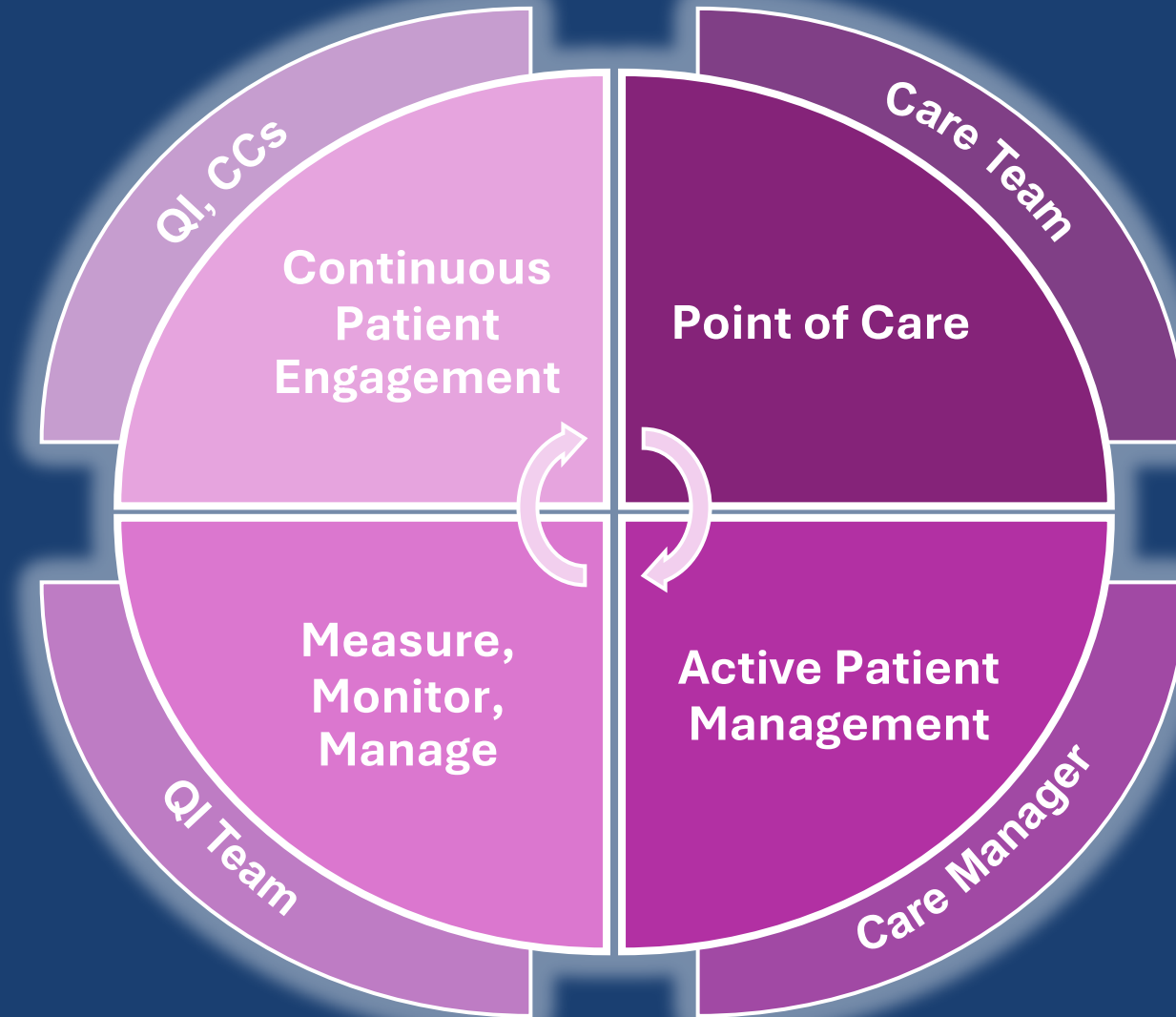
MIKE RAPAWY
VP, Product Management

Azara Solution Suite

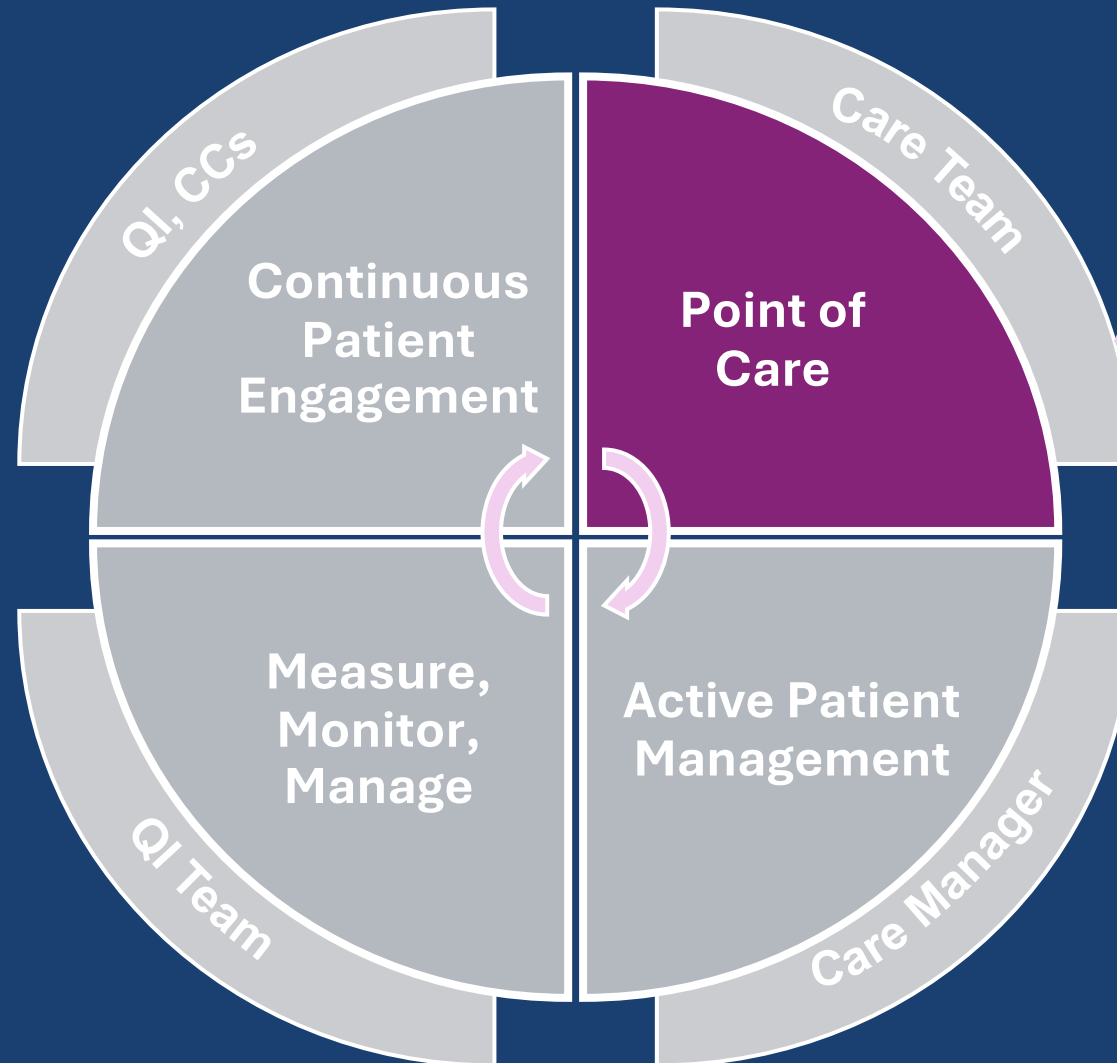


-  Core DRVS Platform
-  Add-on Modules
-  Integrated Applications

The Patient Care Continuum



Tools for Every Team



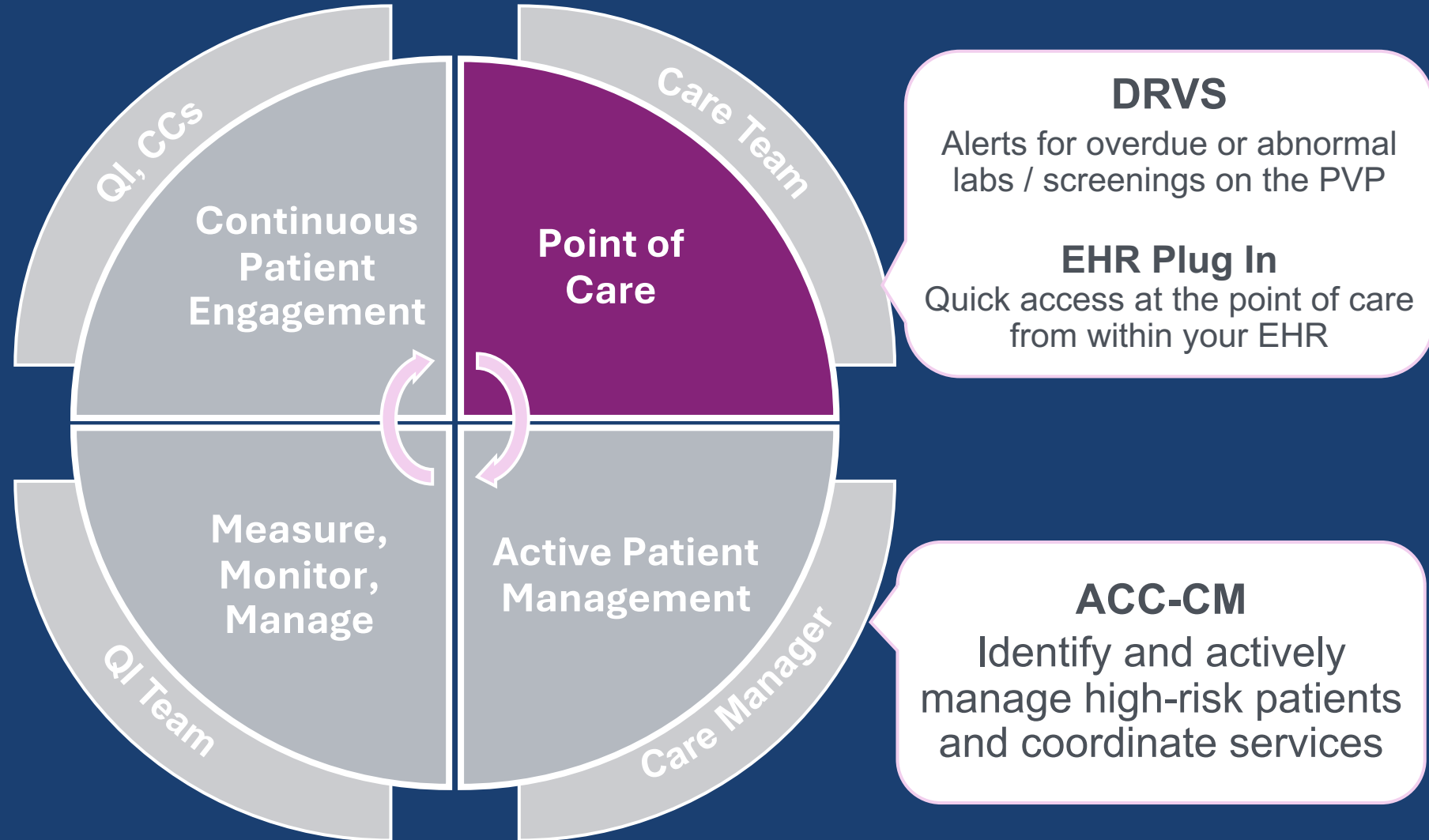
DRVS

Alerts for overdue or abnormal labs / screenings on the PVP

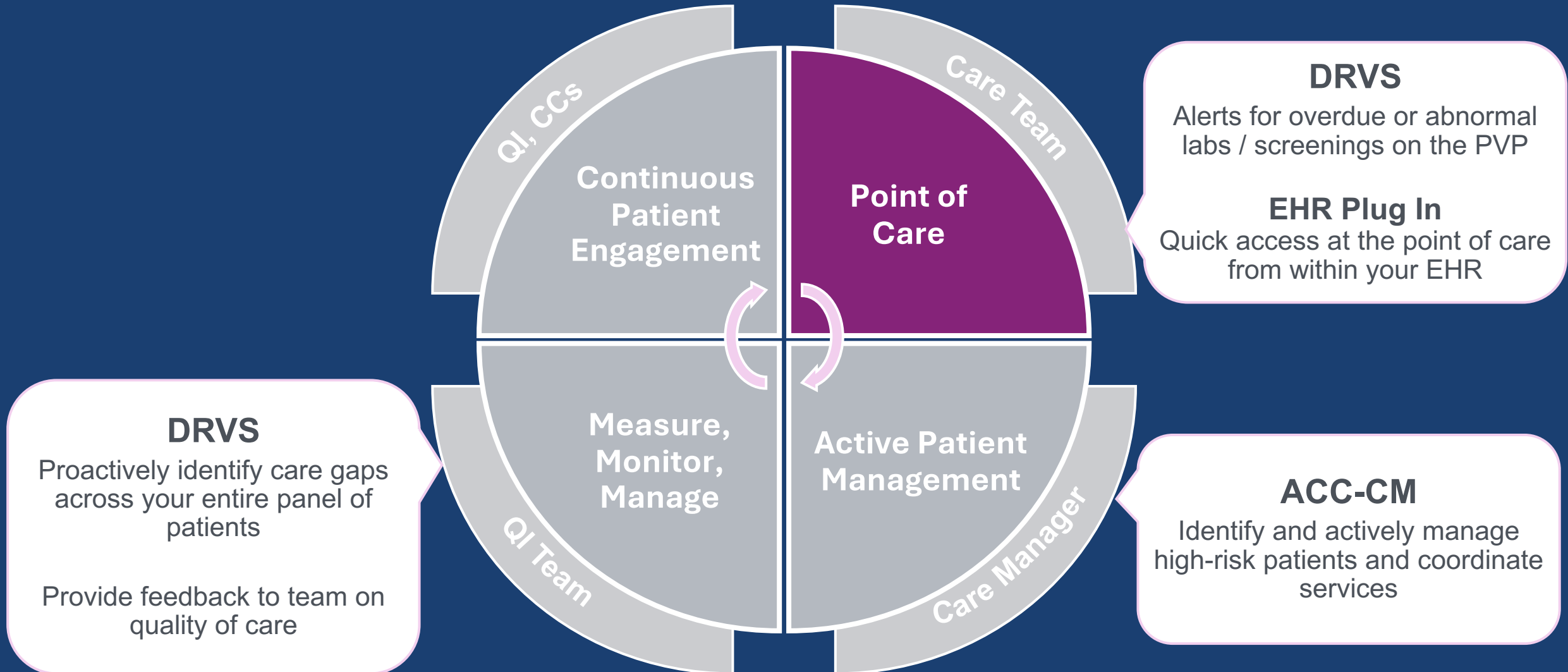
EHR Plug In

Quick access at the point of care from within your EHR

Tools for Every Team



Tools for Every Team



Tools for Every Team

ACC

Track manual outreach attempts to specific patients

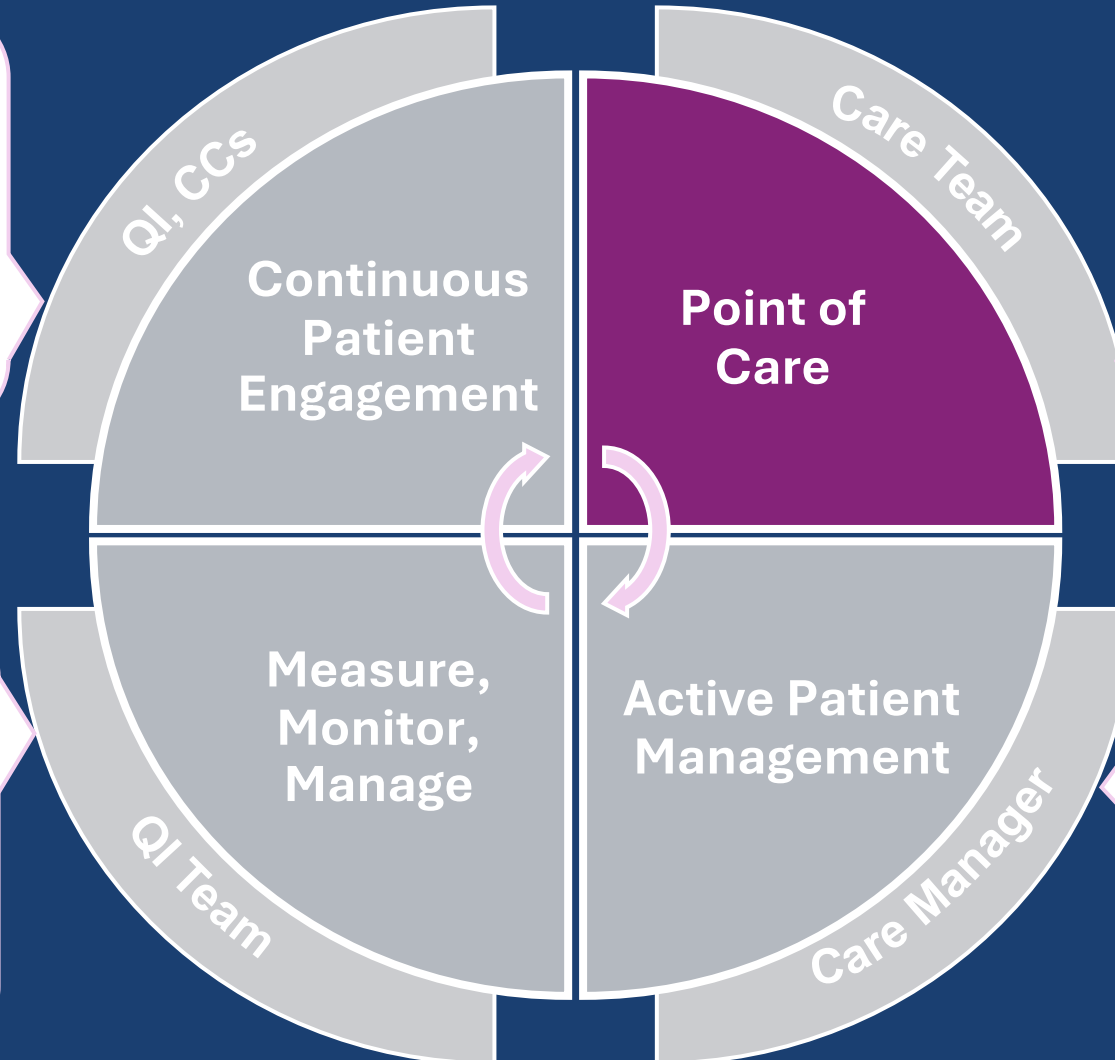
APO

“Set It and Forget It” automated outreach to patients with care gaps

DRVS

Proactively identify care gaps across your entire panel of patients

Provide feedback to team on quality of care



DRVS

Alerts for overdue or abnormal labs / screenings on the PVP

EHR Plug In

Quick access at the point of care from within your EHR



ACC-CM

Identify and actively manage high-risk patients and coordinate services


UDS 2024




UDS 2024 Measures Are Out !!




PVP




CMP




Reports




Dashboards



Measures



Registries



Reports

Search

LIBRARY

UDS

UDS 2023 CQMs

UDS 2023 CQMs - Care Gaps

UDS 2024 CQMs

Patients by Zip Code

Table 3a & 3b - Demographics

Table 4 - Patient Characteristics

Table 5 - Staffing and Utilization

Table 6a - Selected Diagnoses & Services Rendered



Table 6b - Quality of Care Measures

Table 6b - Section A & B (Prenatal Care)


Table 7a - Birthweight

Table 7b - Hypertension BP


Table 7c - Diabetes A1c




PVP




CMP



Reports



Dashboards



Measures

Measures

Search

LIBRARY

UDS 2023 COMs

UDS 2024 CQMs

BMI Screen & Follow-Up 18+ (CMS 69v12)

Breast Cancer Screening (CMS 125v12)

Cervical Cancer Screening (CMS 124v12)

Child Dental Sealant

Child Weight Assessment (CMS 155v12)

Childhood Immunization Status (CMS 117v12)

Colorectal Cancer Screening (CMS 130v12)

Depression Remission at Twelve Months (CMS 159v12)

Depression Screening & Follow-Up (CMS 2v13)

DM A1c > 9 or Untested (CMS 122v12)

HIV and Pregnant

HIV Linkage to Care

HIV Screening (CMS 349v6)

HTN Controlling High BP (CMS165v12)

IVD Aspirin Use

Statin Therapy CVD (CMS 347v7)

Tobacco Use: Screening & Cessation (CMS 138v12c)

Notable Changes and Impacts

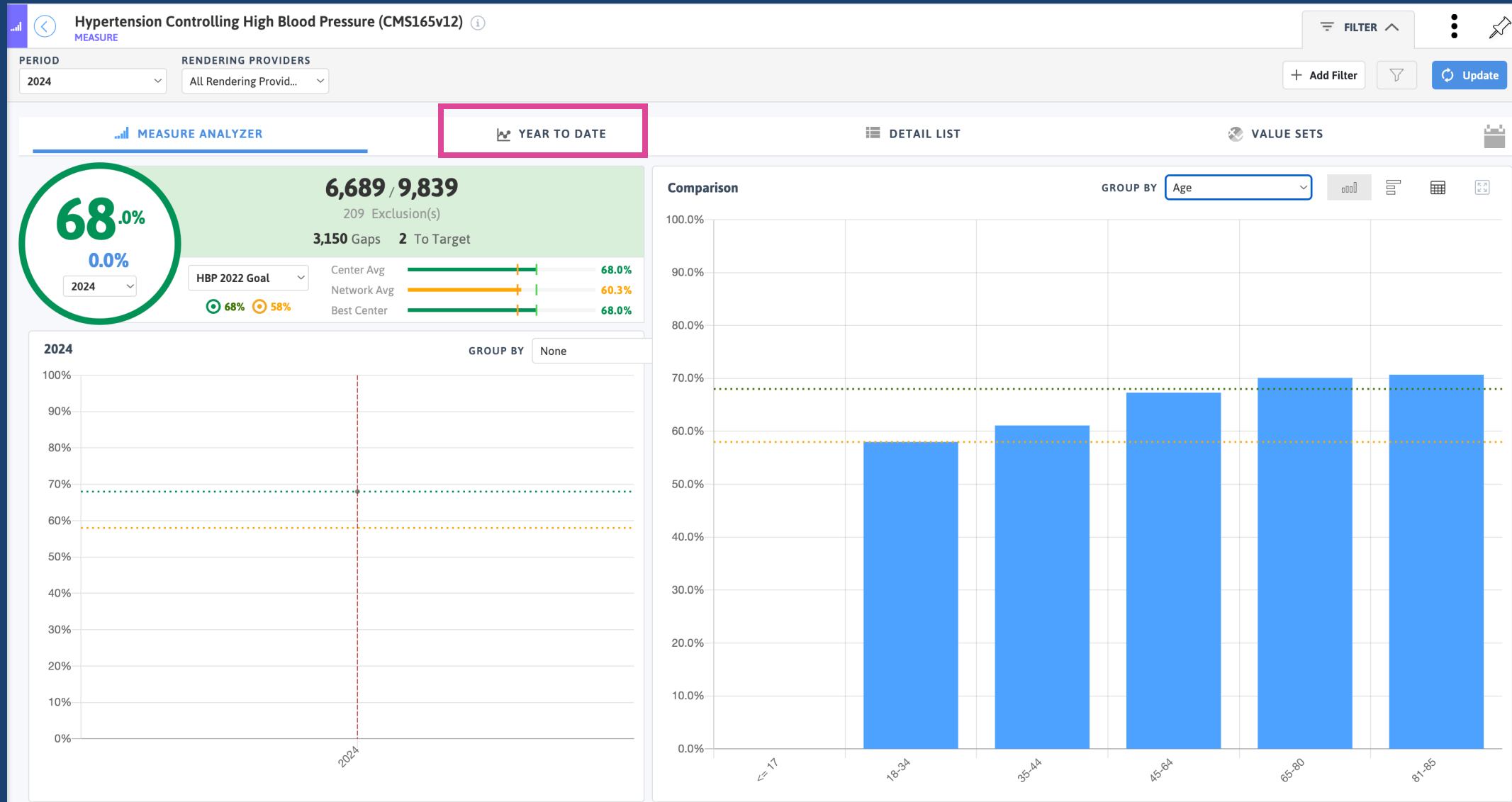
- Screening for Depression and Follow-Up Plan
 - Depression exclusion was removed
- Tobacco Use: Screening and Cessation
 - Age range change from 18+ to 12+
- Statin Therapy for the Prevention and Treatment of Cardiovascular Disease
 - New ASCVD risk score

New Appendix E Question

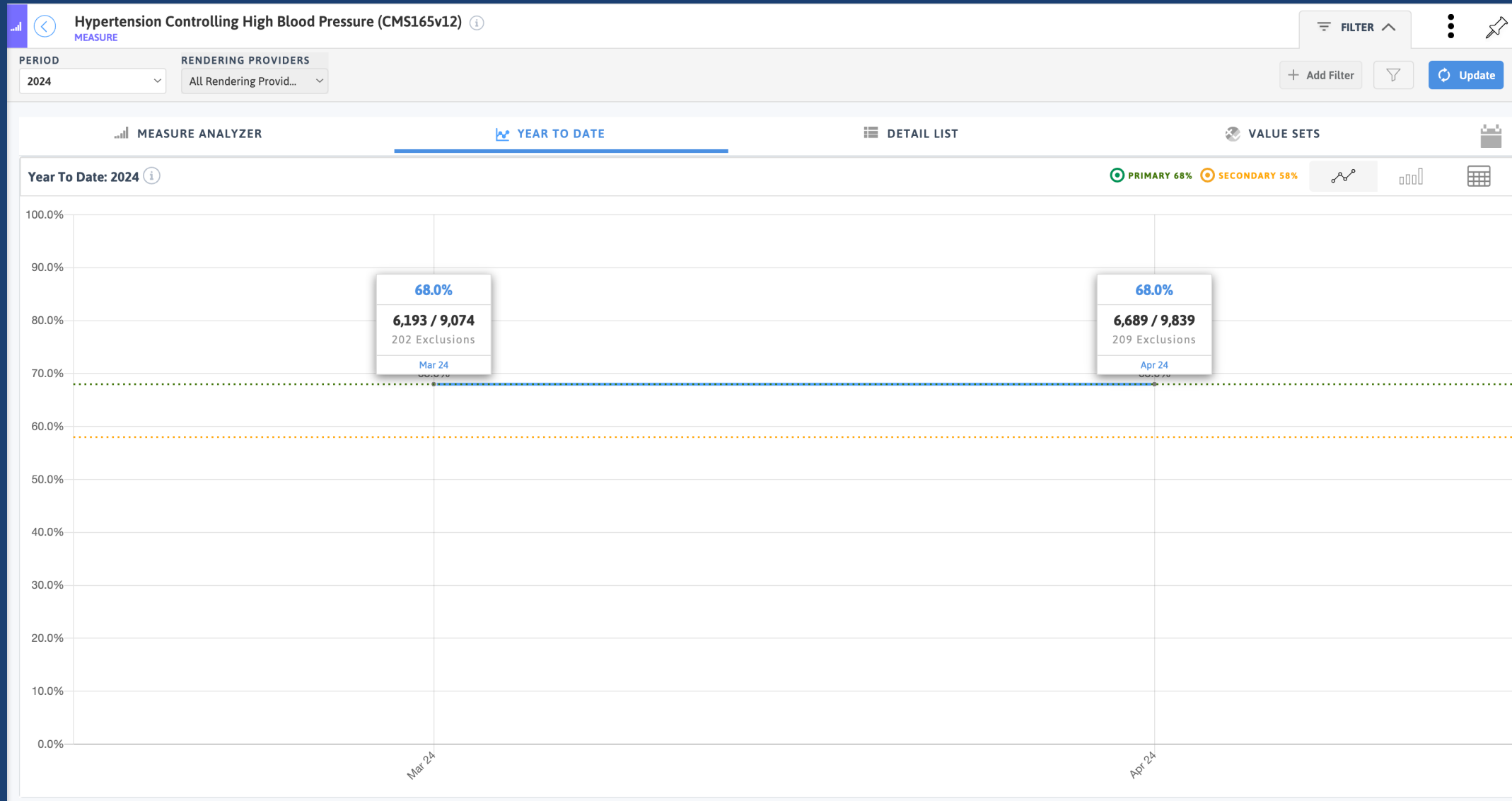


- Beginning in 2024, BPHC is asking centers to provide the number of health center patients screened for family planning needs, including contraceptive methods, using a standardized screener during the calendar year
- Azara's Plan
 - Anticipate further detail to be provided when manual is released
 - Next steps, decisions and timelines will be dependent on what we learn at that time
 - Health centers that are partners with Upstream USA or have the Upstream Family Planning module will be well positioned to report on this

YTD or Current Year Progression



YTD or Current Year Progression



UDS+



What is UDS+

- UDS+ is the submission of (de-identified) patient level data via Bulk FHIR
- The scope of UDS+ for 2023 includes
 - The entire universe of patients (unduplicated and not a subset)
 - Demographic Tables
 - Patients by Zip Code (PbZC) Table
 - Table 3a: Patients by Age and by Sex Assigned at Birth
 - Table 3b: Demographic Characteristics
 - Table 4: Selected Patient Characteristics
 - Clinical Tables
 - Table 6a: Selected Diagnoses and Services Rendered
 - A subset of the Clinical Quality Measures on Tables 6b and 7
 - Cervical Cancer Screening, Colorectal Cancer Screening, Controlling High Blood Pressure, Diabetes A1c > 9 or Untested)

Azara's Involvement with UDS+



- Azara is a part of the UDS Test Cooperative (UTC) and has been actively working on the Bulk FHIR infrastructure required since late 2022
- We actively meet - both virtually and in person - with project leadership from HRSA, the ONC and their consultants
- We attended and actively participated in HRSA's first HL7 FHIR Connectathon last Spring
- We were the first vendor to complete synthetic testing last October
- We piloted the first test submission into the UDS+ production environment
- Most recently we were the first vendor to complete successful 'production' UDS+ data submissions

The Latest from HRSA / BPHC



- Submission of calendar year 2023 data was / is **voluntary**
 - Aggregated data submitted via the EHB was the report of record
- Submissions of 2023 data are being complete in three (3) cohorts
 - The first cohort of data was submitted to HRSA in March/April
 - The second cohort is slated for completion in June
- For 2024
 - Aggregated data submitted via the EHB will continue to be the report of record
 - There will be a required UDS+ submission but that requirement has not yet been defined and is not expected to be announced until the Fall

HRSA UDS+ Stats



- The first wave or cohort of UDS+ submissions was completed April 5th
- Five (5) vendors successfully passed HRSA's testing milestones and were allowed to participate in Cohort 1 submissions
 - Three (3) of these vendors submitted data
- Data was submitted for 79 FQHCs and 5 Look-Alikes
 - Azara submitted data for 55 of these organizations

Voluntary Submission of 2023 Data



- A UDS+ Administration screen has been developed to capture whether or not your center wants to participate in 2023 voluntary submission
 - This screen will be repurposed in 2024 to identify that your center wants to use Azara DRVS for submission and to indicate when your center is ready for submission
- UDS+ Administration will be secured to a single authorized resource from your center
- All centers submitting voluntary data need to:
 - Sign an Authorization Form with Azara that allows us to send data on your behalf

Admin: UDS+ Submission Form



⚙️ < UDS+ Submission

Acknowledgment & Authorization

To OPT IN to submitting UDS+ CY23, please fill out the required fields in the submission form below and select OPT IN. Participation is voluntary and participating centers will not be penalized for inaccurate or incomplete data. You may choose to UPDATE information or OPT OUT any time before February 15th.

Submission of UDS 2023 through the EHB is required and considered the official data of record for CY23 Reporting.

For more information on UDS+, click [here](#).

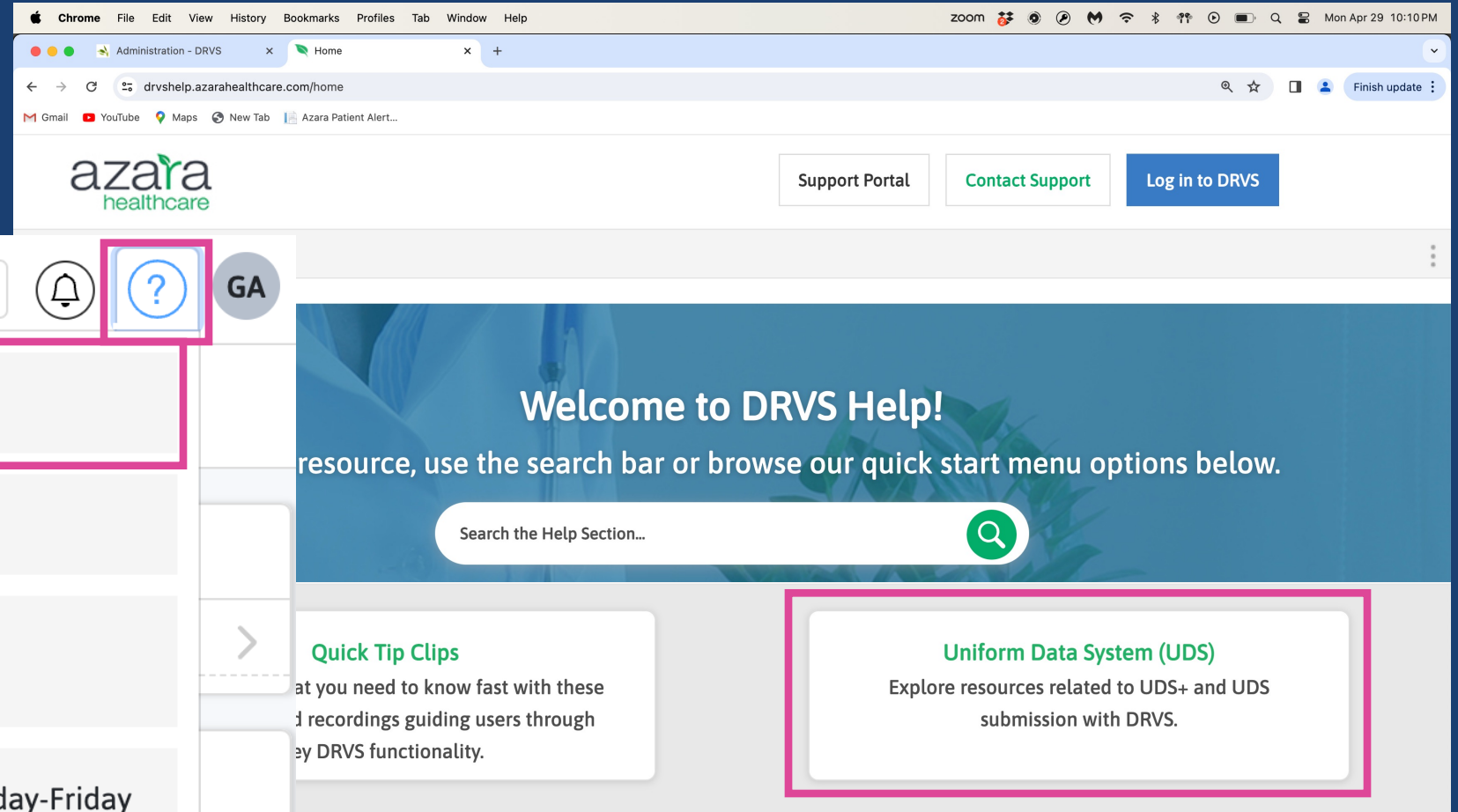
CENTER	All Centers	AUTHORIZING USER	Greg Augustine	PHONE*	(781) 365-2210	* Indicates a required field	
ADDRESS 1*	70 Blanchard Road	ADDRESS 2	Suite 100	CITY*	Burlington	STATE*	MA ▾
					ZIP CODE*	01803	
GRANT #* ⓘ	123456789						
UEI* ⓘ	123456789						

On behalf of All Centers, I Greg Augustine agree the above information is correct to the best of my knowledge and authorize Azara Healthcare, LLC to submit UDS 2023 via UDS+ to HRSA.

OPT IN

OPT OUT

UDS+ Help in DRVS



The screenshot shows the Azara DRVS Help page in a Chrome browser. The browser's address bar displays `drvshelp.azarahealthcare.com/home`. The page header includes the Azara Healthcare logo and navigation links for "Support Portal", "Contact Support", and "Log in to DRVS". A sidebar on the left contains a search bar set to "All Centers", a notification bell, and a question mark icon highlighted with a pink box. Below the sidebar, a dropdown menu is open, showing options: "Help Documentation" (with a document icon and an external link icon, highlighted with a pink box), "Visit Support Portal" (with a laptop icon and an external link icon), "Email Support" (with an envelope icon and the email address `support@azarahealthcare.com`), and "Call Support" (with a phone icon, the number `781-365-2213`, and the hours "Monday-Friday 7AM-6PM EST"). The main content area features a "Welcome to DRVS Help!" message, a search bar labeled "Search the Help Section...", and two highlighted sections: "Quick Tip Clips" (describing fast facts and recordings) and "Uniform Data System (UDS)" (describing resources for UDS+ and UDS submission, highlighted with a pink box).

Challenges and Outstanding Issues



- HRSA / BPHC informed us engagement (time & effort) spent post submission assisting with review and validation of your submitted data with their calculated results is **voluntary**
- Currently HRSA / ONC is preparing to share aggregated results; they do not have a solution for sharing patient level behind their calculations
- How much clinical data does HRSA / ONC expect to get ?
 - Azara will be supplying data that is necessary to support the reports and quality measures identified in the UDS Manual
- HRSA / BPHC has initiated the development of systems and capabilities to calculate the UDS demographic reports and quality measure calculations
 - The first testing with 'real world' data will begin following receipt of CY '23 data that is part of the voluntary submission process

Challenges and Outstanding Issues



- Handling situations where centers have multiple systems - e.g., separate systems for dental vs primary care
 - This is really more for centers who are not sending data from both systems to Azara
- The process, technically and otherwise, for sub-recipients is undefined
 - Centers who have sub-recipients as well as centers who are sub-recipients will not be candidates to participate in this round of voluntary UDS+ submission
- UDS+ submission of data for Grant Reports to support 330 grants under multiple funding authorities is optional for CY '23
 - These are essentially the Grant Reports for 330g, 330h and 330i recipients
 - Azara is not supplying data to enable this reporting in CY '23

UDS+ Unique ID to MRN Crosswalk



UDS+ Patient ID 		FILTER 		
REPORT		+ Add Filter		Update
PERIOD	RENDERING PROVIDERS			
2024	All Rendering Provid...			
Search Patients ...				SAVED COLUMNS
LAST NAME	FIRST NAME	UDS PLUS UNIQUE ID	MRN	MOST RECENT ENCOUNTER DATE
Kanekuni	Julius	20	9699860	4/19/2024
Yrigollen	Alvaro	21	9699859	4/19/2024
Lonsdale	Josefine	22	9699858	4/19/2024
Urankar	Geoffrey	23	9699857	4/19/2024
Paniccia	Edwardo	24	9699856	4/19/2024
Stellpflug	Neal	25	9699855	4/19/2024
Chaven	Martin	26	9699854	4/19/2024
Genzone	Rodrigo	27	9699853	4/19/2024

HEDIS MY2024



HEDIS MY 2024



- MY 2024 Recertification will be complete by the end of June
- We will have a total of 56 certified measures
- New measures added include:
 - AMR: Asthma Medication Ratio
 - APP: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics
 - FMC: Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions
 - PDS-E: Postpartum Depression Screening and Follow-Up
 - PND-E: Prenatal Depression Screening and Follow-Up
 - PRS-E: Prenatal Immunization Status

HEDIS MY 2024

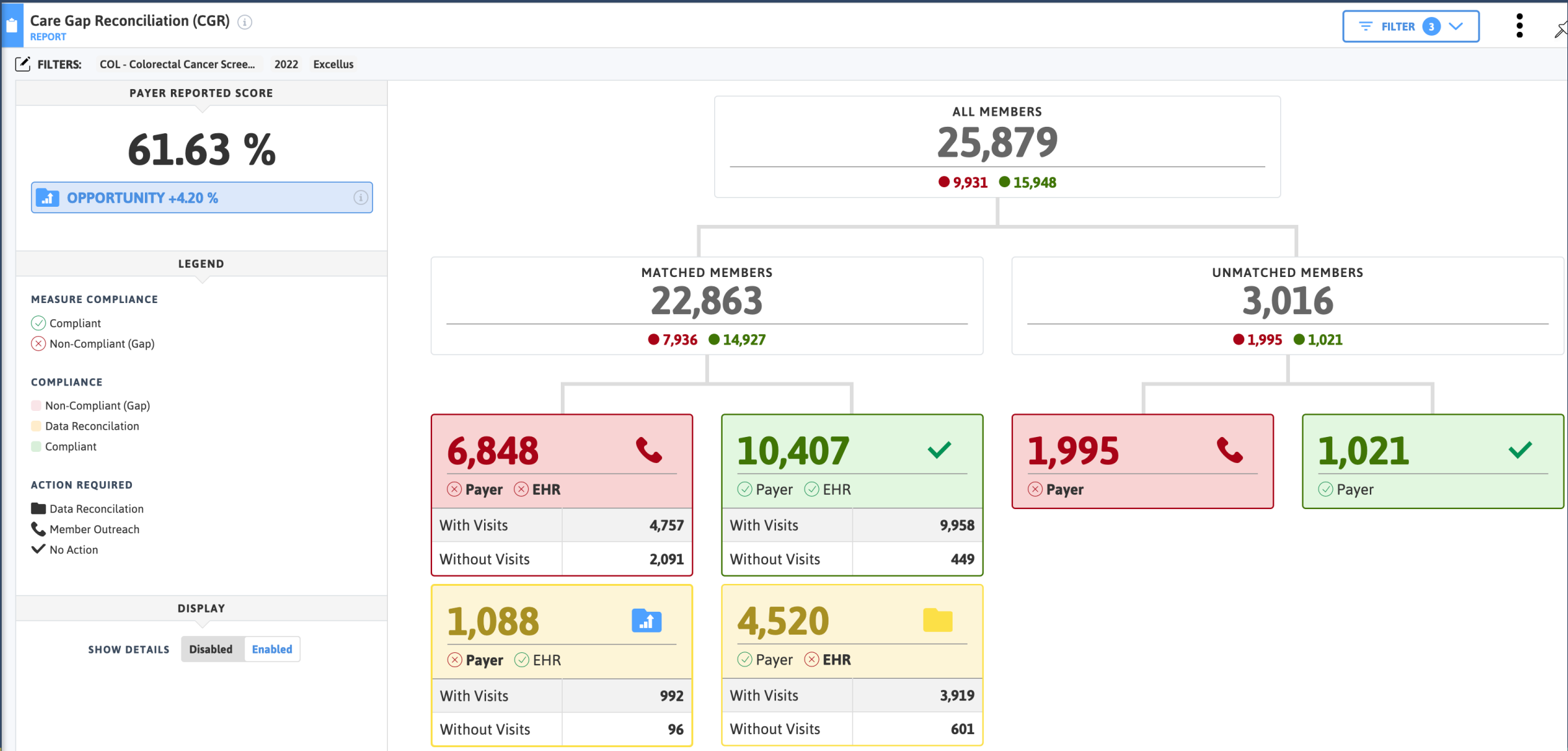


- NCQA Changes for MY 2024 include
 - Retired: SPR, Spirometry Testing in the Assessment and Diagnosis of COPD
 - Replaced: HBD was replaced by GSD
 - HBD: Hemoglobin A1c (HbA1c) Control for Patients With Diabetes
 - GSD: Glycemic Status Assessment for Patients With Diabetes
- We are considering / investigating Allowable Adjustment measures to support CCBHC needs

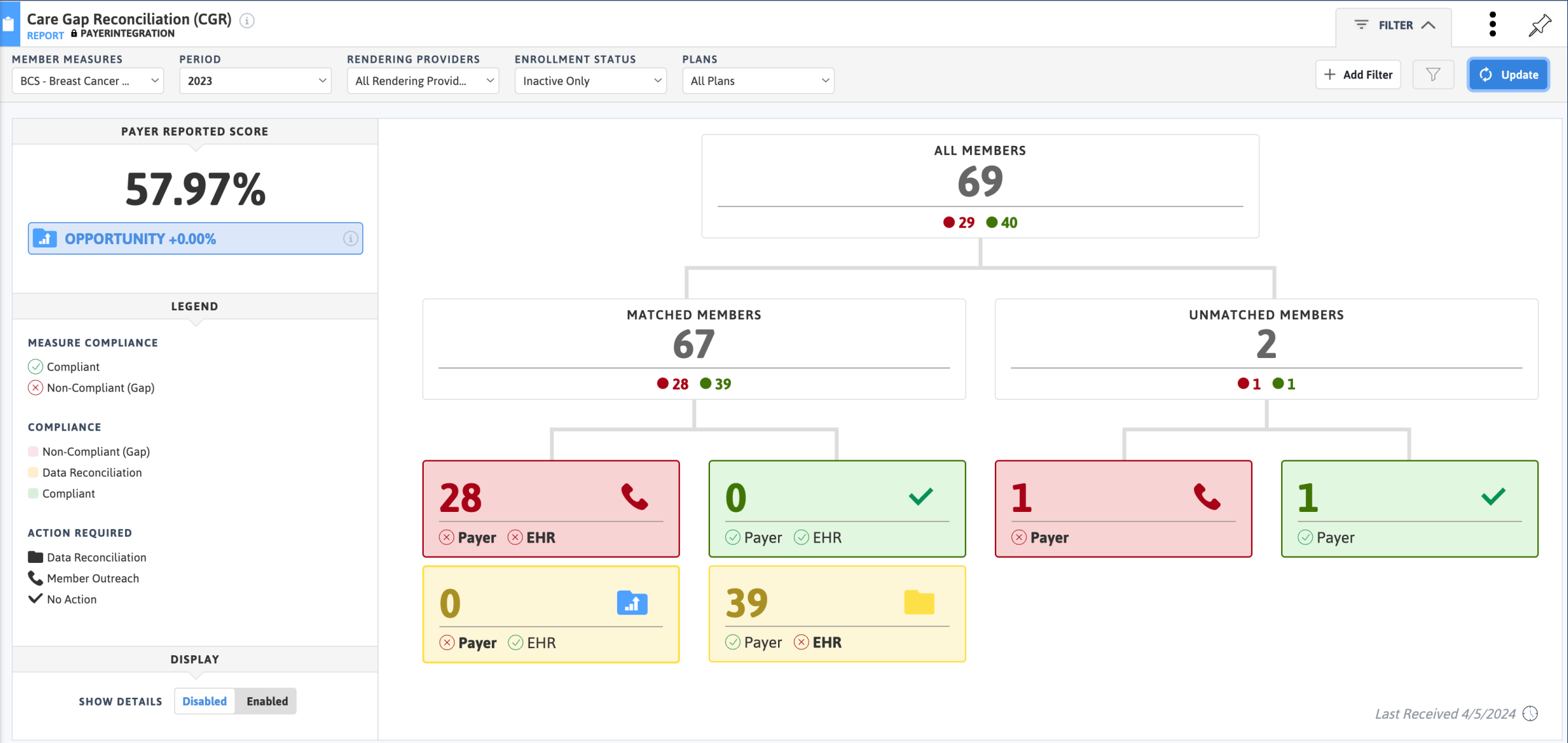
HEDIS: Remember

- Health Plans / Payers
- Calculate and finalize prior year results into Q2
- Are just starting to provide gaps for CY 2024
- Typically upgrade and begin using new MY specs in the fall
 - CY '24 gaps provided are likely following MY '23 specs
- Often use retired measures in their contracts

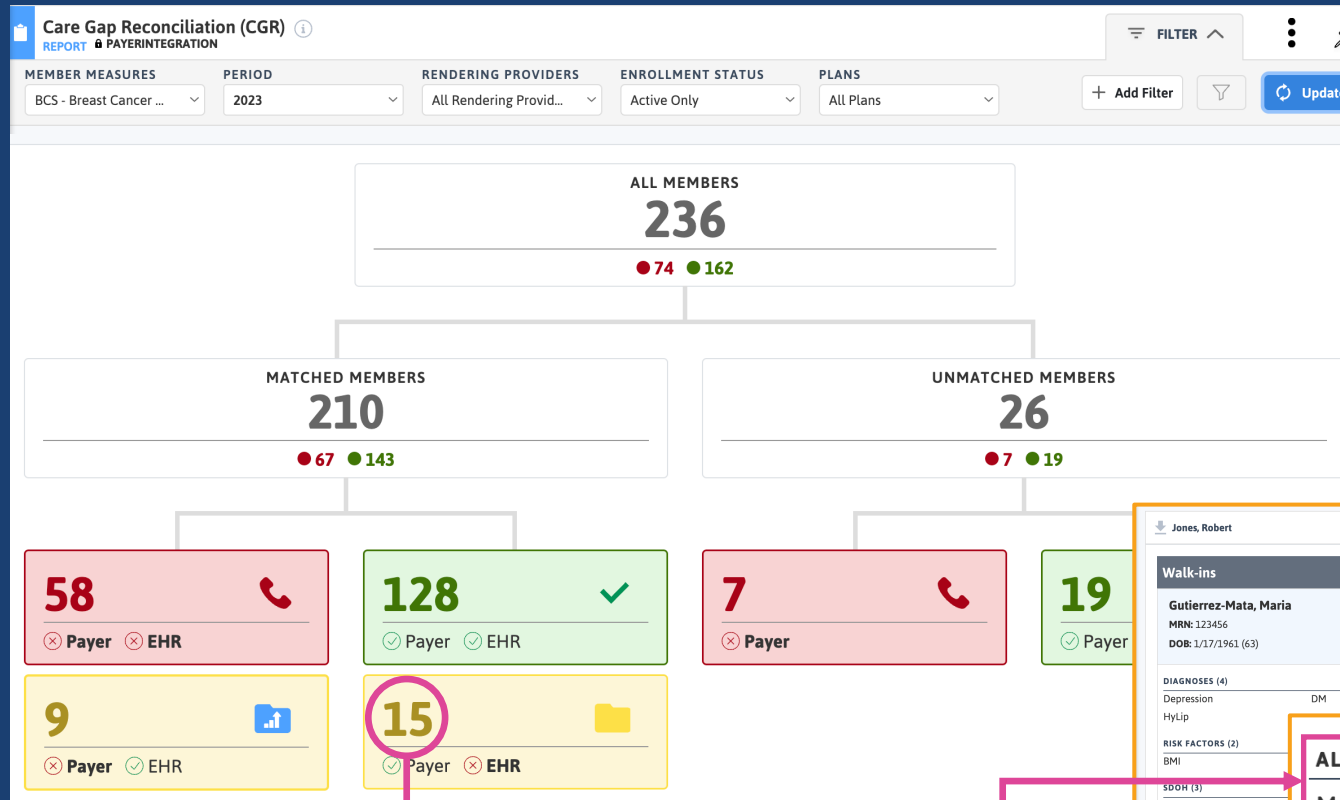
Care Gap Reconciliation



Attributed but Inactive Members



PVP Notification of Plan Closed Gaps



15

✓ Payer ⊗ EHR

Jones, Robert 1 Scheduled Appointment

Walk-ins

Gutierrez-Mata, Maria
MRN: 123456
DOB: 1/17/1961 (63)

Sex at Birth: F
Gt: Identifies as Female
SO: Straight or heterosexual

Phone: (617) 555-1212
Lang: Spanish
Risk: High (L4)

Portal Access: N
Cohorts: APM4 2021 BP

PCP: Jones, Robert
Payer: Medicaid - Dental
CM: Unassigned

DIAGNOSES (4)	DM	HTN-E	ALERT	MESSAGE	DATE	RESULT	OWNER
Depression			Mammo	Missing - Patient has plan data			
HyLip							
RISK FACTORS (2)							
BMI							
SDOH (3)							
FPL<200%							
RAF GAPS DIAGNOSIS CATEG							
Cardiovascular CLM							

ALERT	MESSAGE
Mammo	Missing - Patient has plan data
A1c	Missing
LDL	Missing
Depression Screen	Missing
Sub Use Scr	Missing

EHR Plug-In



The Azara EHR Plug-In



- The EHR Plug-In enables health center care team members to access DRVS data/results from within their EHR at the point of care including:
 - Alerts / Care Gaps
 - Open Referrals
 - Risk Adjustment Factor (RAF) Gaps / Coding Gaps
 - Azara Care Management (ACM) Notes and Tasks
- We currently have integrations with athenaOne, athena Practice, NextGen and Epic/OCHIN
 - There has been a number of improvements with athenaOne
 - The NextGen Plug-In is being re-architected to use SMART on FHIR
- We are piloting a SMART on FHIR interface with eCW

DRVS EHR Plug-In: Alerts

Abernathy, Colby

MRN: 000279887564 **Risk:** Moderate (12) **DOB:** 12/18/1996 (27 yrs)

ALERTS

RAF GAPS

OPEN REFERRALS

ACM DATA

Alert	Message	Most Recent Date	Most Recent Result
A1c	Overdue	3/27/23	5.4
LDL	Overdue	8/28/22	190
Eye	Overdue	6/22/22	normal
Foot	Overdue	7/24/22	Y
Dental	Missing		
BP High Stage 1 or 2 No Dx	Missing	6/21/23	Stage 1

DRVS EHR Plug-In: RAF



Abernathy, Colby

MRN: 000279887564 Risk: Moderate (12) DOB: 12/18/1996 (27 yrs)

- ALERTS
- RAF GAPS
- OPEN REFERRALS
- ACM DATA

Total RAF Risk Score

Max Total Score	Gap Score	Actual Score
17.732	17.733	-0.001

RAF Gaps (7)

Diagnosis Category	Context	Billed CY	Unbilled CY	Actions To Consider
Cardiovascular	More Complex Dx in EHR	I10 (4/4/2023)	EHR: 142.6 (3/25/2023)	Evaluate Unbilled Codes
Diabetes	More Complex Dx in EHR	E11.9 (7/6/2022)	EHR: E11.649 (6/14/2021)	Evaluate Unbilled Codes
Morbid Obesity	Dx Not Billed		EHR: E66.01 (5/25/2021)	Add to Chg Next Visit
Other Significant Endocrine and Metabolic Disorders	Dx Not Billed		CLM: E21.3 (5/6/2021)	Add to Chg Next Visit
Pulmonary	Dx not billed		EHR: J45.20 (3/25/2023)	Add to Chg Next Visit
Seizure Disorders and Convulsions	Dx Not Billed		CHG: R56.9 (5/25/2021)	Add to Chg Next Visit
Vascular Disease	More Complex Dx in Billing	I82.A13 (7/12/2022)	CHG: I26.99 (3/1/2021)	Evaluate Unbilled Codes

DRVS EHR Plug-In: RAF



Abernathy, Colby

MRN: 000279887564 Risk: Moderate (12) DOB: 12/18/1996 (27 yrs)

- ALERTS
- RAF GAPS
- OPEN REFERRALS
- ACM DATA

Total RAF Risk Score

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RAF Gaps (7)

Other Significant Endocrine and Metabolic Disorders	Dx Not Billed		CLM: E21.3 (5/6/2021)	Add to Chg Next Visit
Pulmonary	Dx not billed		EHR: J45.20 (3/25/2023)	Add to Chg Next Visit
Seizure Disorders and Convulsions	Dx Not Billed		CHG: R56.9 (5/25/2021)	Add to Chg Next Visit
Vascular Disease	More Complex Dx in Billing	I82.A13 (7/12/2022)	CHG: I26.99 (3/1/2021)	Evaluate Unbilled Codes

ACM and the PNP from the Plug-In

NextGen® Enterprise EHR: Test Patient (Female) DOB: 04/15/1973 MRN: PHONE: (215) 334-3424 - 05

File Edit Default View Tools Admin Utilities Window Help

Logout Sync Clear Delete Beach Optical Abbott MD, Matthew IM Patient Murky Libec PAQ PMA DM Click

Test Patient (F) DOB: 04/15/1973 (46 years) Alerts 5 Allergies 3 Problems 1 Diagnoses 9 Medications 2 Appointments 1

Address: 876 Second Street
Horsham, Hor 19044
Contact: (215) 334-3424 (H)...

MRN: Pt. Insurance: Blue Cross Blue Shield
Patient Portal: Risk Level: CCM Status: Pharmacy Name: Albertsons Osco Drug Pharmacy
PCP: Adams MD Referring: Rendering: Abbott MD

OBGYN Details Patient Smart Visit Azara Sticky Note Referring Provider HIPAA Advance Directives Screening Summary

05/08/2019 10:19 AM : "SevaSSO Azara" x

Doe, Jane
MRN:01234 Risk: Moderate (12) DOB:3/12/1996 (28 yrs)

PDF Downloads
↓ Care Management
↓ Prenatal Passport

Navigation

ALERTS RAF GAPS OPEN REFERRALS ACM DATA

Alert	Message	Most Recent Date	Most Recent Result
Prenatal Labs	Overdue	4/1/2024	

athenaOne

Calendar Patients Claims Financials Reports Quality Apps Support

GT

Jake MEDLOCK

Azara Healthcare

MEDLOCK, Jake

MRN:1564196 Risk: Moderate (12) DOB: 3/1/1976 (47 yrs)

ALERTS

RAF GAPs

Alert	Message	Most Recent Date	Most Recent Result	Owner
A1c - MA	Overdue	8/31/23	6.3	MA
Asthma Control Test - MA	Overdue	8/31/23	8	MA

ROS

PE

A/P

Sign-off

Next

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Apps

Karmin Bell, NP, Family Medicine

10-02-2023

10-02-2023

athenaOne[®]

Calendar Patients Claims Financials Reports Quality Apps Support ⚙️

CT

Jake MEDLOCK

Azara Healthcare

MEDLOCK, Jake

MRN:1564196 Risk: Moderate (12) DOB: 3/1/1976 (47 yrs)

ALERTS

RAF GAPS

Total RAF Risk Score

Max Total Score	Gap Score	Actual Score
0.0	0.0	0.0

RAF Gaps (9)

Diagnosis Category	Context	Billed CY	Unbilled CY	Actions To Consider
Cardiovascular	More Complex Dx in EHR	I50.9 (12/19/2022)	CHG: I50.9 (10/18/2021)	Evaluate Unbilled Codes
CNS	Dx Not Billed		EHR: G31.84 (7/15/2021)	Add to Chg Next Visit
Diabetes	More Complex Dx in EHR	E11.40 (12/19/2022)	CHG: E11.9 (2/24/2022)	Evaluate Unbilled Codes
Gastro	Dx Not Billed		EHR: K21.9 (12/20/2021)	Add to Chg Next Visit
Psychiatric	Dx Not Billed		EHR: F32.9 (2/24/2022)	Add to Chg Next Visit
Pulmonary	More Complex Dx in EHR	J45.20 (12/19/2022)	CHG: J45.20 (11/18/2021)	Evaluate Unbilled Codes
Renal	Dx Not Billed		EHR: N39.43 (7/15/2021)	Add to Chg Next Visit

RQS — PE — A/P ▾ Sign-off

Quote from Deputy Medical Director



It's just right there in front of me so I didn't have to go to a 3rd party and then wait for it to load and everything else. ...

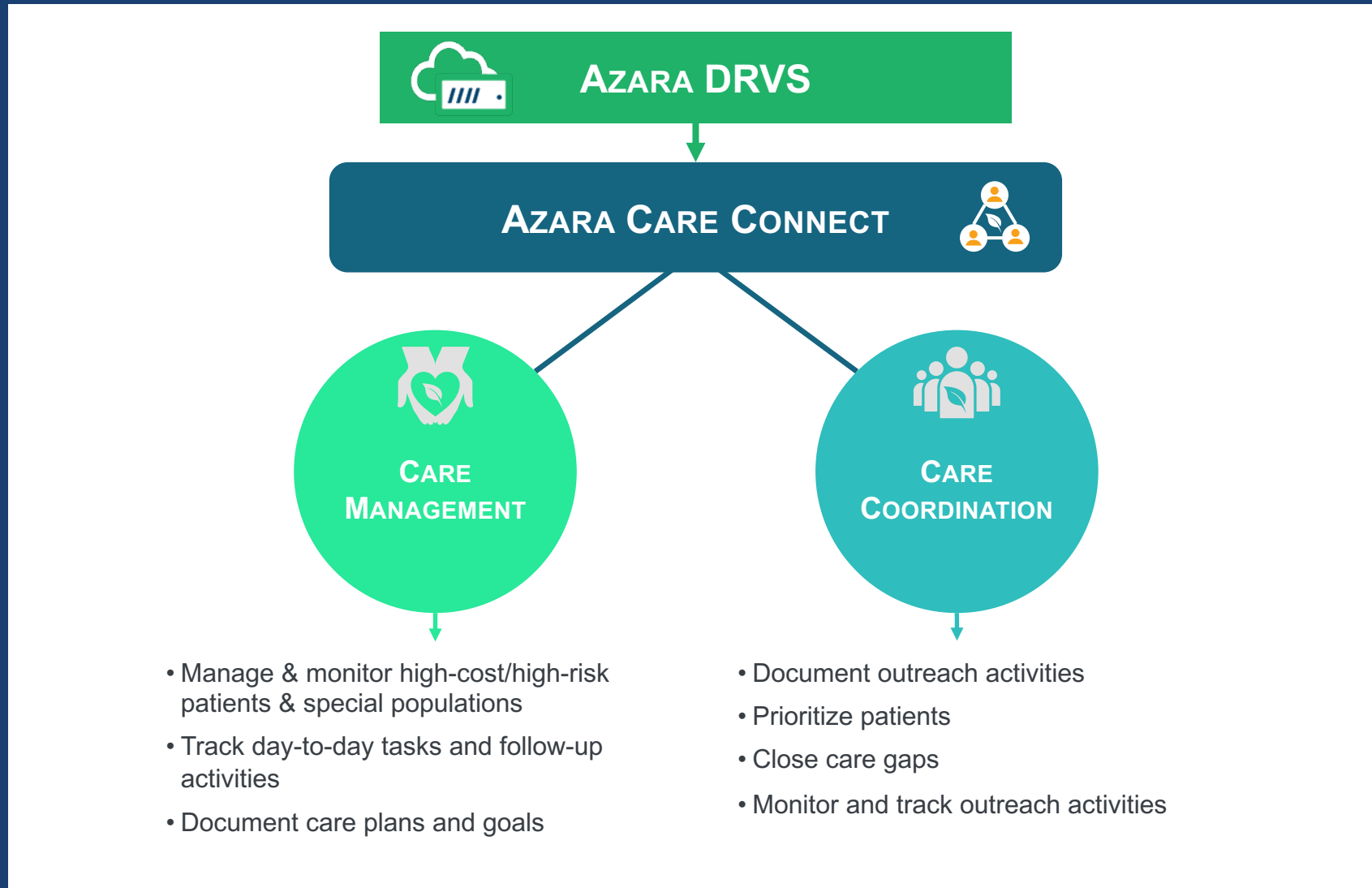
I would just click it and it was 'whoop' right there in real time. And I actually like having in the front (Reason for Visit) and the back end (Assessment & Plan) cause when I am prepping I use the front one but during my visit I used the one on the back page alot. So it was really nice for to have it both places. ...

So it's great. I am super happy. You've made me happy so that's good.

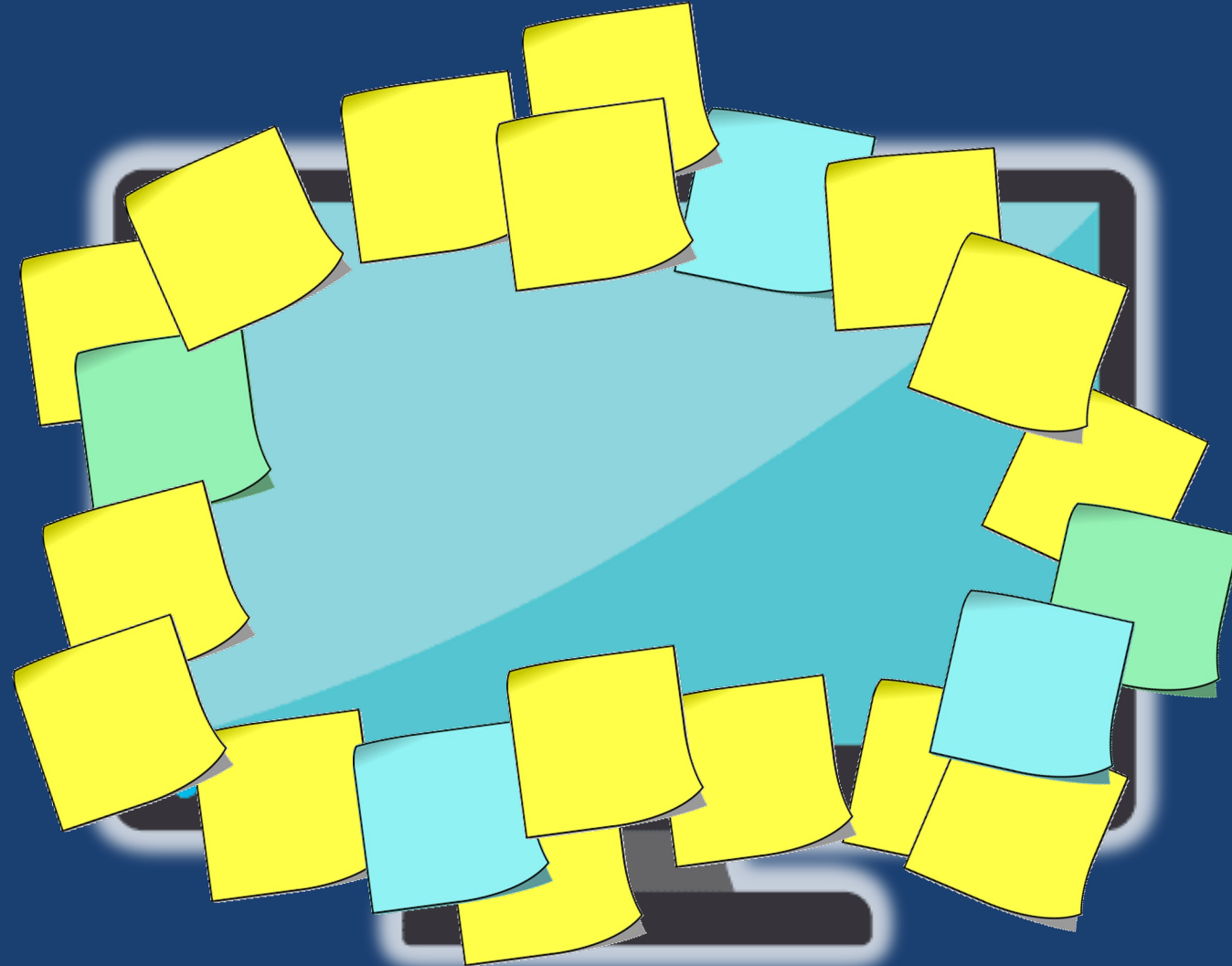
Azara Care Connect (ACC)



Azara Care Connect (ACC)



Azare Care Management



ACC 1.0 - Care Management



Home

Patients

Tasks

Reports

Care Coordination

Search ACM Patients...

SMITH, ANDREA

MRN: 222222222

DOB: 1/1/69 (55)

F

M 11

English

781-365-2208

Summary

Coordination

Plan

Clinical

Activity

NOTIFICATIONS

Upcoming Appointment

Berk, Mark / BMC

5/13/24 4:30 PM

Upcoming Appointment

Reynolds, Burt / Azara

4/29/24 4:30 PM

ER Discharge

MGH

4/27/24

No Show

Reynolds, Burt / Azara

4/22/24

TASKS

Open

Completed

Flagged

All

ACTION

SUMMARY

DUE

ASSIGNEE

COMMENTS

Call

Call hospital discharge nurse

04/29/24

Jackie Brown

Get information about most recent ER visit and retrieve discharge summary

Call

Call patient to schedule a home visit

04/30/24

Jackie Brown

Schedule

Schedule BH consultant

05/01/24

Sofia Garcia

Assess for depression and possible substance usage

Schedule

Schedule visit with diabetic educator

05/02/24

Sofia Garcia

ALERTS

NAME

MESSAGE

MOST RECENT DATE

MOST RECENT RESULT

A1c

Out of Range

4/17/24

11.4%

Colonoscopy

Missing

CARE TEAM

Intervention Effort

Medium

Care Manager

Jackie Brown

Usual Provider

Reynolds, Burt

Coordinator

Unassigned

NOTES

11hrs

Patient may need additional diabetic supplies like test strips. Bring to home visit.

JB

4/23 11:48PM

Patient seems socially isolated- spend extra time asking how her day was, asking about cat. (future task after visit)

JB

ACC 1.0 - Care Management



Home

Patients

Tasks

Reports

Care Coordination

Search ACM Patients...

SMITH, ANDREA

MRN: 222222222

DOB: 1/1/69 (55)

F

M 11

English

781-365-2208

Summary

Coordination

Plan

Clinical

Activity

FOCUS

Blood Glucose Mgmt

03/29/24 - present

Hypertension Mgmt

02/28/24 - 03/29/24

CARE TEAM

Intervention Effort

Medium

Care Manager

Jackie Brown

Usual Provider

Reynolds, Burt

Coordinator

Sianeh Bah

MANAGEMENT PLAN

She has been known to no-show for visits and has trouble caring for herself, including managing her Diabetes because she has complications of a history of Heart Failure and Emphysema. These two conditions lead, along with her Diabetes, to edema in her limbs due to poor circulation. Respiratory challenges sometimes lead to mental confusion and difficulty remembering to take medications and managing blood sugar. Need to understand why ER visits have been happening. Consider possibility of BH and/or substance use concerns.

Goals

1. Reduce ER visits to <2 per month
2. Provide blood sugar management education
3. Provide medication education- how to take which pills and when, and insulin guidance
4. Get BH consult

Considerations for the Case

1. Understand why emergency room visits are happening (medication, education, blood sugar, cognitive or BH concerns, substance use?)
2. Consider SBIRT screen
3. Consider close weight monitoring at home for edema management and skilled nursing to check BP weekly

MEDICAL CARE PLAN (EHR)

Updated 7:59 PM 4/16/24

Andrea is a 55-year-old female patient with poorly manage Diabetes and a history of excessive emergency room usage. Multiple chronic diseases complicate this case. Primary goal is to keep this patient out of the emergency room. To do this we need to improve her A1c level by a combination of improved blood sugar management and medication adherence. She may also benefit from care management and behavioral health intervention. Refer patient to care management for assessment and

ACC 2.0 - Care Management



Home

Patients

Tasks

Reports

Care Coordination

Search ACM Patients...

MANAGEMENT PLAN

She has been known to no-show for visits and has trouble caring for herself, including managing her Diabetes because she has complications of a history of Heart Failure and Emphysema. These two conditions lead, along with her Diabetes, to edema in her limbs due to poor circulation. Respiratory challenges sometimes lead to mental confusion and difficulty remembering to take medications and managing blood sugar. Need to understand why ER visits have been happening. Consider possibility of BH and/or substance use concerns.

RECOMMENDED RESOURCES

VIEW LIBRARY

BARRIERS TO CARE

AllActiveMet

☐

4/1/2024

Disability - Physical

Trouble getting up after sitting f...

Example of a Barrier to Care

4/29/2024

MODERATE

Bethany Christian Service

GOALS

AllActiveMet

☐

Diabetes Type 2: Optimal Funct...

fall risk assessed

4/29/2024

0%

MODERATE

Bethany Christian Service

☐

1/1/2024

Diabetes Type 2: Glycemic Man...

blood glucose monitoring encou...

4/29/2024

0%

HIGH

Bethany Christian Service

SELF-MANAGEMENT GOALS

AllActiveMet

☐

4/2/2024

Diabetes Type 2: Monitor and ...

check blood sugar (glucose) at p...

4/29/2024

0%


HIGH

Bethany Christian Service

EDUCATION

AllActiveMet

Care Guidelines from Elsevier



Home

Care Plan Library

TITLE

Anxiety

Anxiety Peds

Asthma

Asthma Peds

Atrial Fibrillation

Autism

Autism Peds

Bronchiolitis Peds

Cancer Posttreatment Phase

Cancer Posttreatment Phase P

Cancer Treatment Phase

Cancer Treatment Phase Peds

Chronic Kidney

Chronic Kidney Peds

Chronic Pain

Chronic Pain Peds

COPD

Coronary Artery Disease

Cystic Fibrosis

Cystic Fibrosis Peds

Care Planning

Adjustment to Chronic Kidney Disease	
Signs/Symptoms/Presentation: <ul style="list-style-type: none">• acting out• activity level change• altered coping mechanisms• anger• anxiety• body image change• eating pattern change• fear• feelings of guilt• self-image change• sleep disturbance• social behavior change• social withdrawal	
Clinical Goal with Guidance: Optimal Coping	Care Plan Activities
Support Psychosocial Response to Chronic Kidney Disease <ul style="list-style-type: none">• Explore the impact of chronic kidney disease on daily life and mental health; acknowledge and normalize feelings of disempowerment, fear, frustration, diminished self-worth and withdrawal.• Acknowledge the importance and difficulty for both the patient and caregiver of coming to terms with living with chronic kidney disease.• Support adjustment to “new normal” with focus on maintaining daily life as closely as possible to life before diagnosis.• Assist patient and family with life transitions including adherence to medical regimen, change in family dynamics or roles, and end-of-life care.• Support positive body image and self-esteem.• Engage patient in early, proactive and ongoing	Support Psychosocial Response to Chronic Kidney Disease <ul style="list-style-type: none">• caregiver stress acknowledged• caregiver support provided• complementary therapy use encouraged• counseling provided• decision-making supported• depression screen reviewed• family care conference arranged• family involvement promoted• goal-setting facilitated• positive reinforcement provided• problem-solving facilitated• relaxation techniques promoted• self-care encouraged• self-reflection promoted

All Active Met



IDENTIFIED

BARRIER

ACTIVITY

NOTES

UPDATED

PRIORITY

OWNER

No Barriers To Care to Display

All Active Met



DUE

GOAL

ACTIVITY

NOTES

UPDATED

PROGRESS

PRIORITY

OWNER

No Goals to Display

All Active Met



DUE

GOAL

ACTIVITY

NOTES

UPDATED

PROGRESS

PRIORITY

OWNER

No Self-Management Goals to Display

All Active Met



DUE

GOAL

NOTES

UPDATED

PROGRESS

PRIORITY

OWNER

No Education to Display

ACC Care Coordination Screenings



Coordination **Screenings** Clinical

Data Received: 19 January

SUBMIT SAVE DRAFT

Comprehensive Risk Assessment ✕

Please review the ACC Clinical tab and/or EMR for last PCP visit, lab results and transitions of care information prior to completing the assessment.

Date *

Assessment Declined *

☐ Yes

☐ No

General Health History

1. Have you been hospitalized in the last 12 months? *

☐ Yes

☐ No

☐ Chose not to answer

2. Have you been to the emergency room in the last 12 months? *

☐ Yes

☐ No

ACC Care Coordination Screenings



Doe, Jane MRN: 000000123456 | Member Number: 8943241341 (UHC) | DOB: 8/23/83 (40) | F

L1

English

(616) 555-1212

No email

Coordination

Screenings

Clinical

Data Received: 19 January

FOLLOW UP

12/20
OVERDUE

Appt kept. Labs completed. Unsure about HRA completion. Not uploaded into Document Management yet.

CONTACT REASONS (1)

AllOpenComplete

NOT REACHED

	TYPE ↓↑	DETAIL	REPORTED ↓↑	STATUS	OUTREACHES ↓↑	LAST OUTREACH ↓↑	LAST OUTREACH BY ↓↑
<input type="checkbox"/>	HRA (1)	Gap	03/24/22	open	14	12/06/22	Parker, Nelle

Showing 1 to 1 of 1 entries

Previous1Next

TASKS (0)

OpenCompletedFlagged

All

↑↓	ACTION ↓↑	SUMMARY ↓↑	DUE ↓↑	ASSIGNEE ↓↑	COMMENTS
No Tasks to Display					

OUTREACH LOG (0)

Last 30 DaysAll

DATE ↓↑	REASON ↓↑	NOTES ↓↑	INTERVENTIONS ↓↑	PERFORMED BY ↓↑
No Activities to Display				

ToC in DRVS



Transitions of Care (TOC) - ED/IP
REPORT AZARA UAT, TOC NEW IP-ED REPORT

FILTER

DATE RANGE	DISCHARGE STATUS	TOC TYPE	TOC STATUS	FACILITY	PATIENT RISK	PRODUCTS						
01/24/2023-01/24/2023	All Discharge Status	All TOC Type	Discharge	All Facility	All Patient Risk	All Products						

Search ...

NEXT APPT

All

No Appt

Upcoming Appt

Reset Columns

SAVED COLUMNS

DEMOGRAPHICS >	ADMISSION EVENT							DIAGNOSIS				NEXT APPOINTMENT
NAME	MRN	TYPE	ADMISSION	DISCHARGE	FACILITY	ED VISITS LAST 6 MONTHS	IP VISITS LAST 6 MONTHS	IP READMIT	DISCHARGE STATUS CODE	CODE	DESCRIPTION	NEXT APPOINTMENT
Doe, Jane	392010	Inpatient Stay	1/19/23 8:20 am	1/24/23 4:46 pm	Elmhurst	0	2	Y	Home (Self-Care Only)	C50.919	Malignant neoplasm ...	2/13/2023
Smith, Chris	586748	ER Visit	1/24/23 6:21 pm	1/24/23 7:39 pm	One Brooklyn Health - Brookdale	1	0	N/A	01	M54.50	Low back pain, unsp...	
Johnson, Eric	313694	ER Visit	1/24/23 3:24 pm	1/24/23 10:27 pm	NYP Milstein Hospital	1	0	N/A	HOME	B34.9	Viral infection, unspe...	2/6/2023
Huntsman, Emily	635390	ER Visit	1/24/23 12:10 am	1/24/23 3:12 am	Beth Israel Petrie Division	1	0	N/A	01			
McCoy, Julie	580272	ER Visit	1/24/23 1:58 pm	1/24/23 3:22 pm	Roosevelt Hospital	1	0	N/A	RD			

ToC in ACC

Smith, William MR

Coordination

CONTACT RE

TYPE

☐ CQM (1)

☐ PRP+ (1)

☐ TOC (1)

Showing 1 to 3 of 3

TASKS (0)

ACTION

TASK GROUPS

Wagner, William

Transition of Care Abbrv

Description:

The abbreviated TOC is a shortened series of tasks that are curated and recommended to assign to a patient following an ED or IP related event based on The Care Transitions Program by Dr. Eric Coleman.

Gap Link:

None Selected

Discharge Date:

Assignee:

Greg Augustine

ACTION	SUMMARY	DUE
<input checked="" type="checkbox"/> Call	Call Pt within 2 days after discharge	
<input checked="" type="checkbox"/> Call	Review "red flag" indicators of worsening condition with Pt	
<input checked="" type="checkbox"/> Call	Medication Reconciliation	
<input checked="" type="checkbox"/> Schedule	Schedule follow-up visit with provider	

4 Tasks will be added.

☐ Save and add another Task Group

ADD TASKS

212

No email

Data Received: 14 March

NOT REACHED

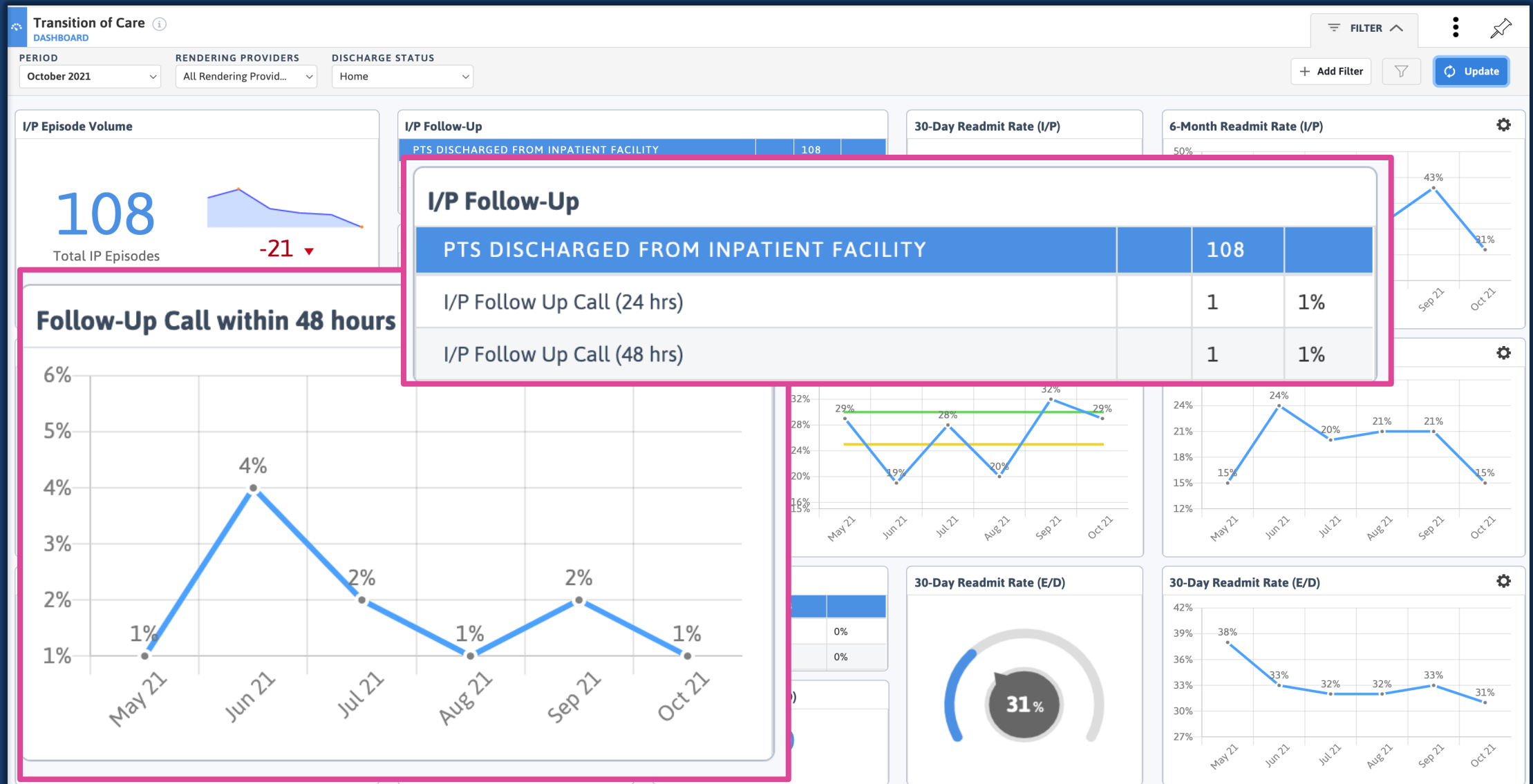
OUTREACH BY

Previous1Next

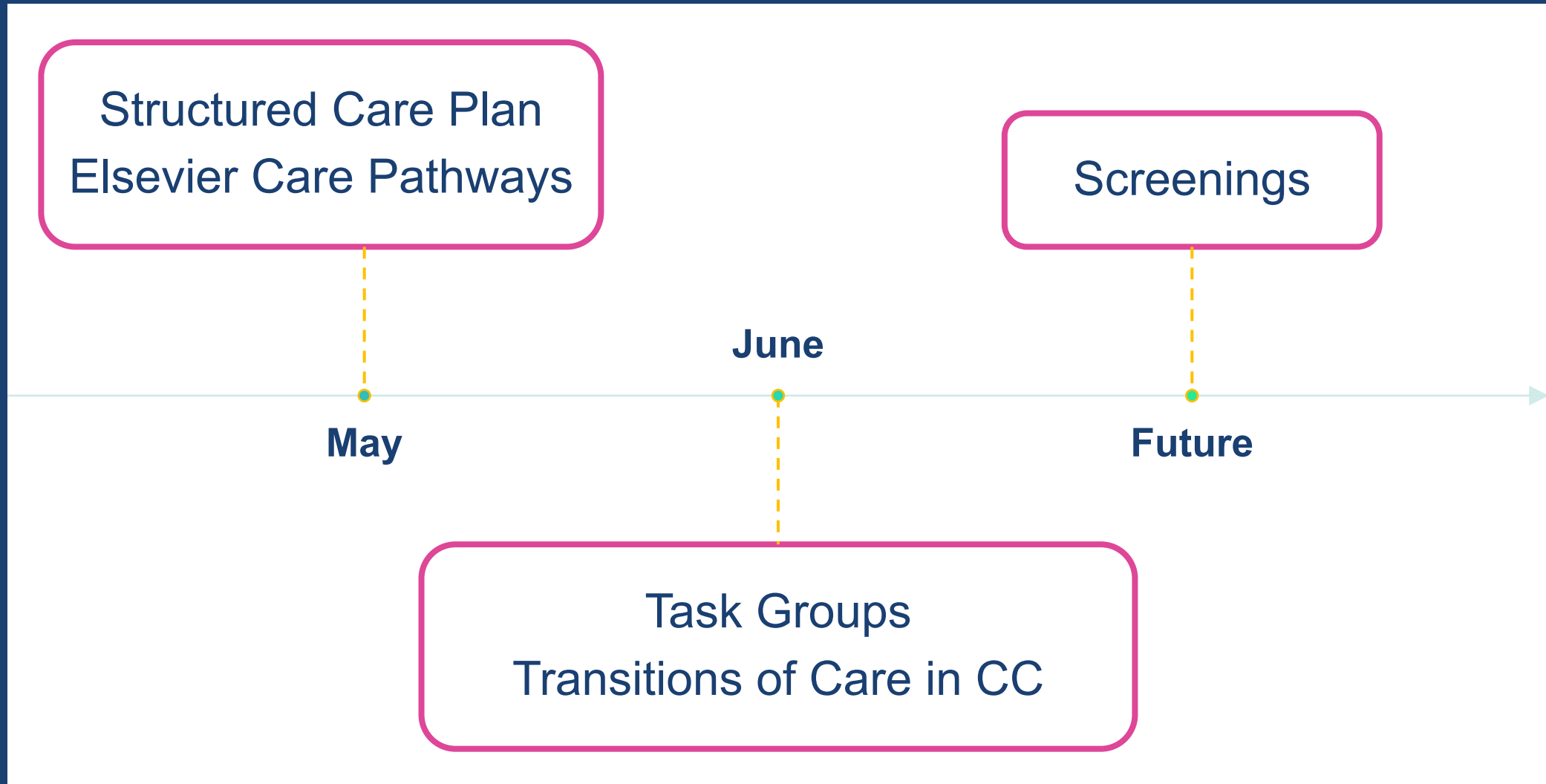
Last 30 DaysAll

PERFORMED BY

ToC Reporting in DRVS



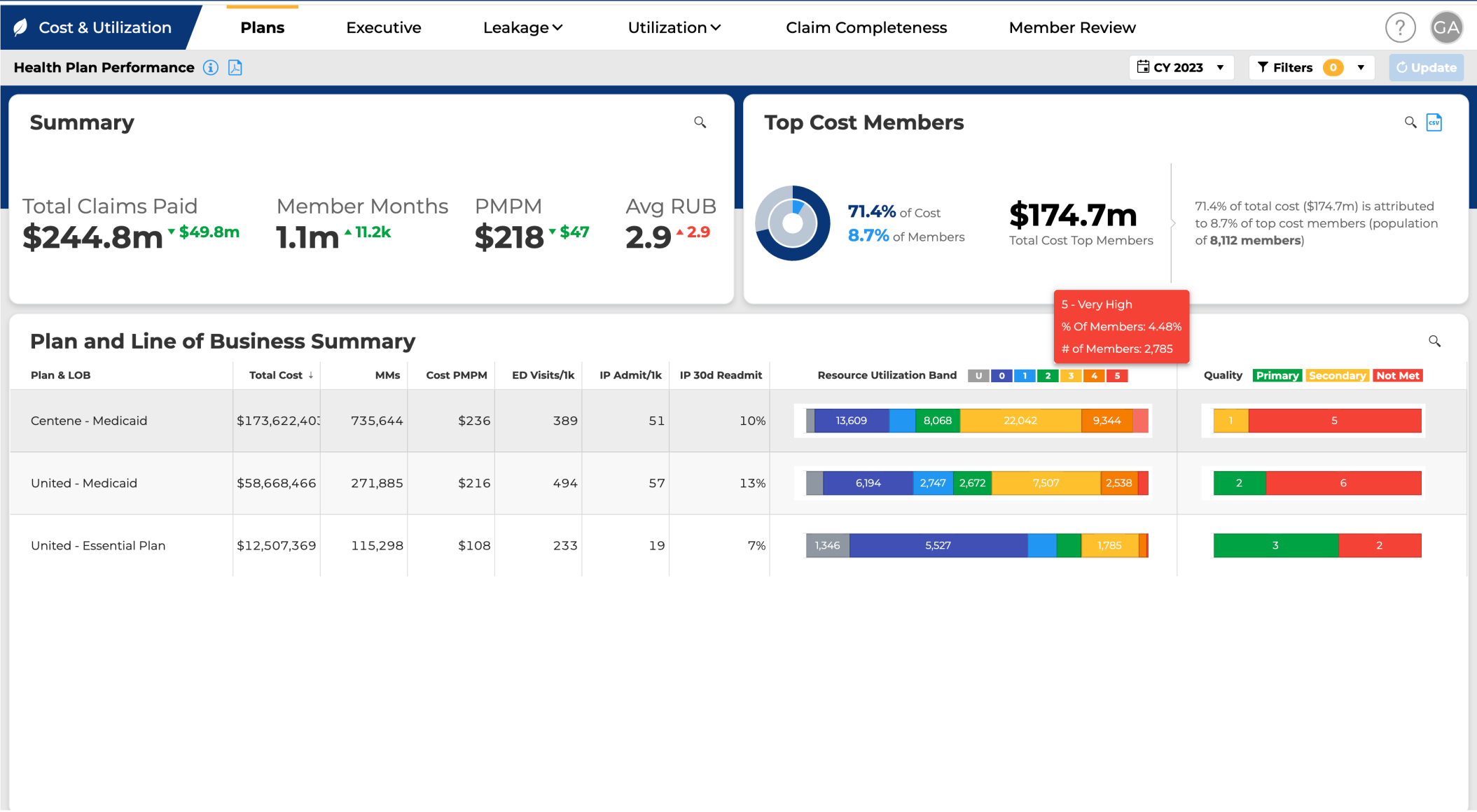
ACC 2.0 GA Roadmap



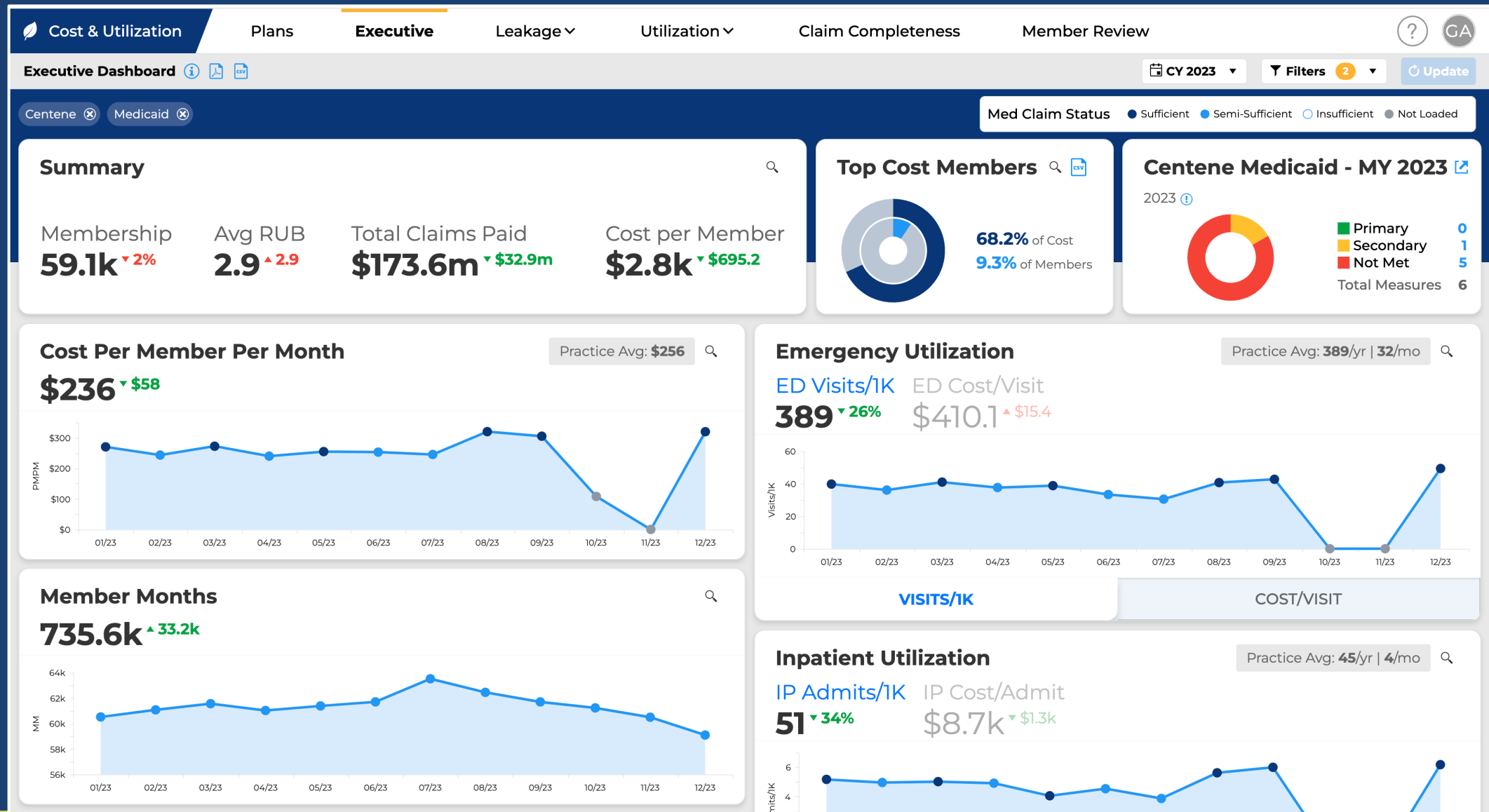
Azara Cost & Utilization (ACU)



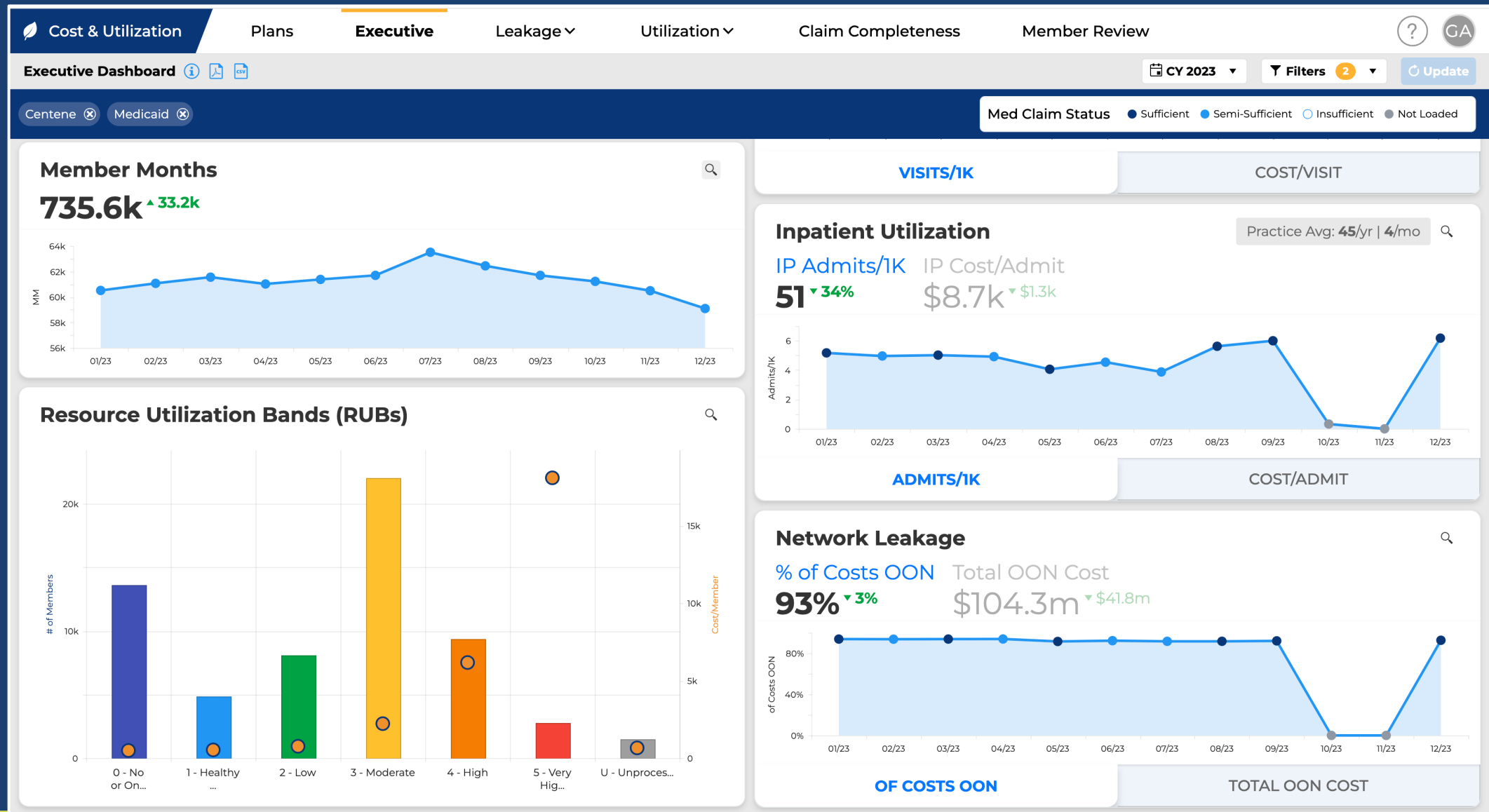
Plan Summary



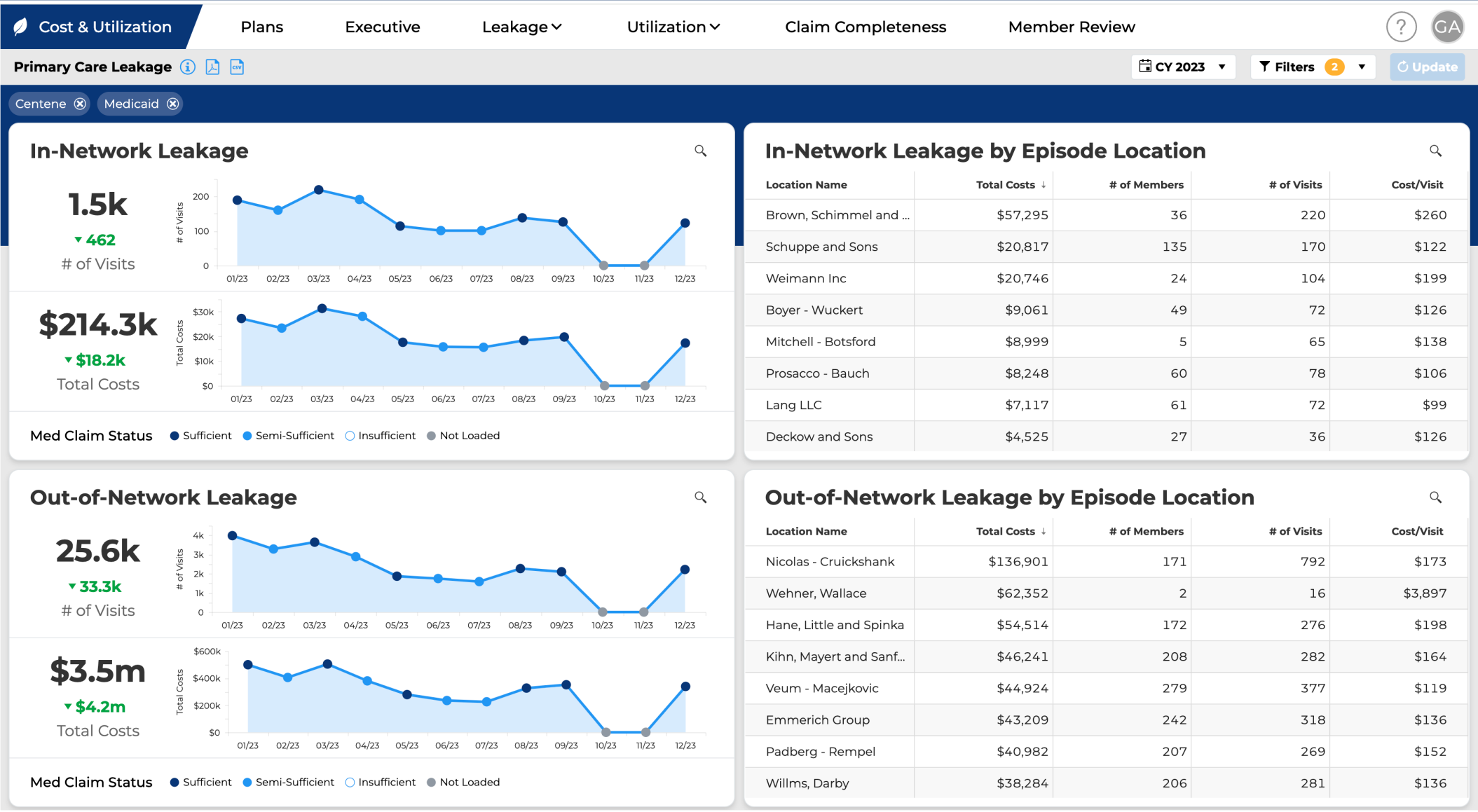
Executive Dashboard



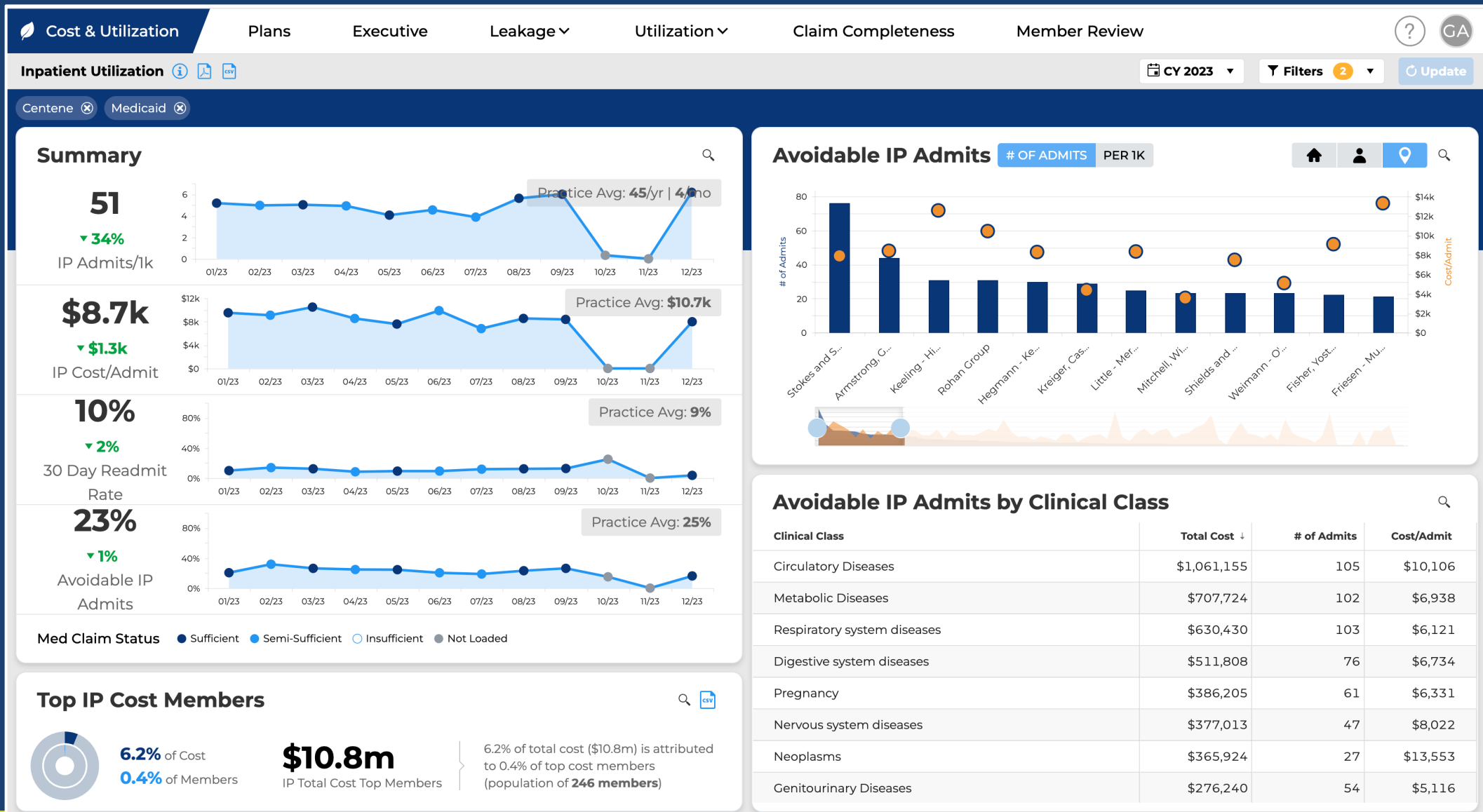
Executive Dashboard (cont.)



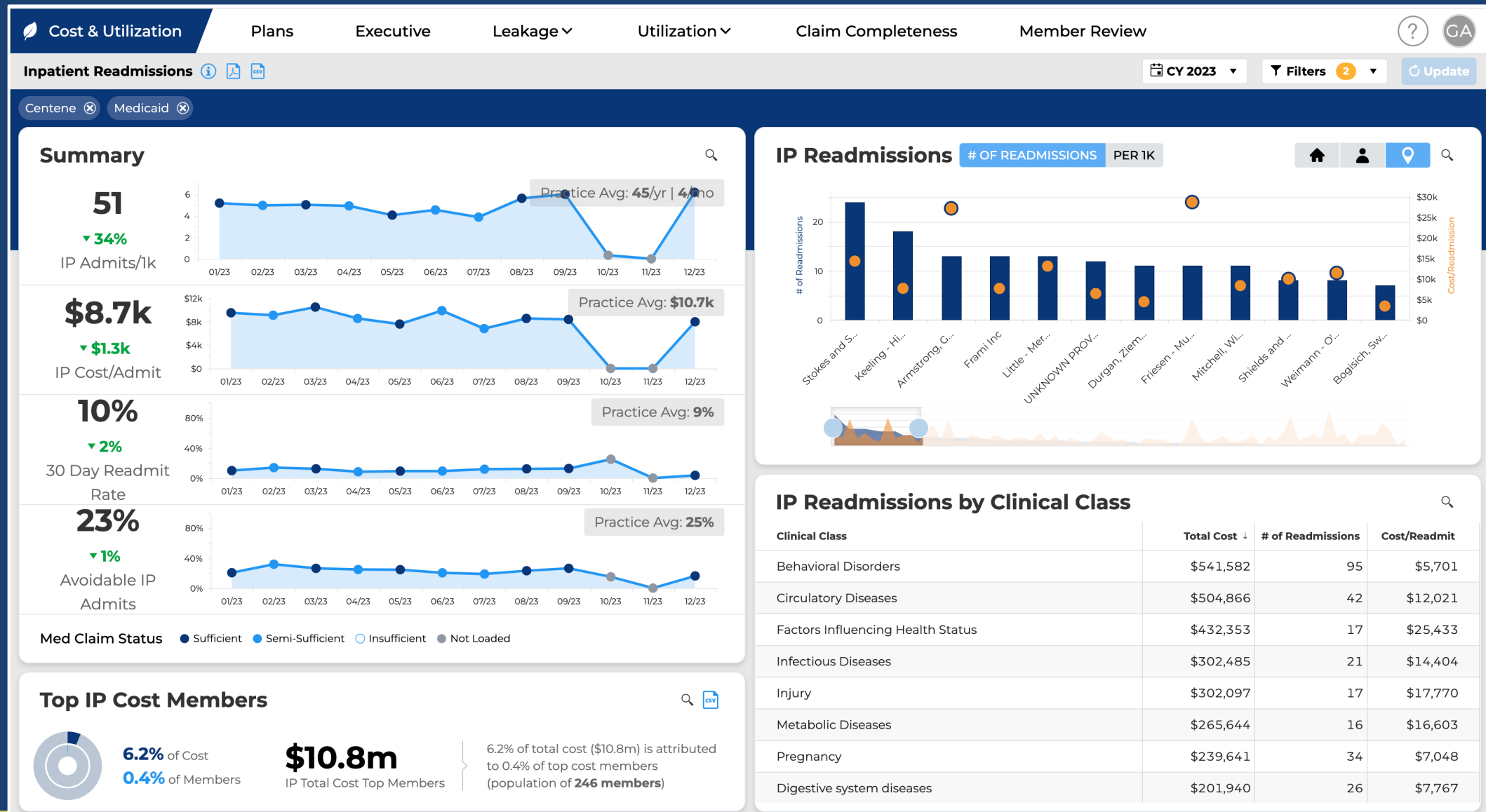
Network Leakage



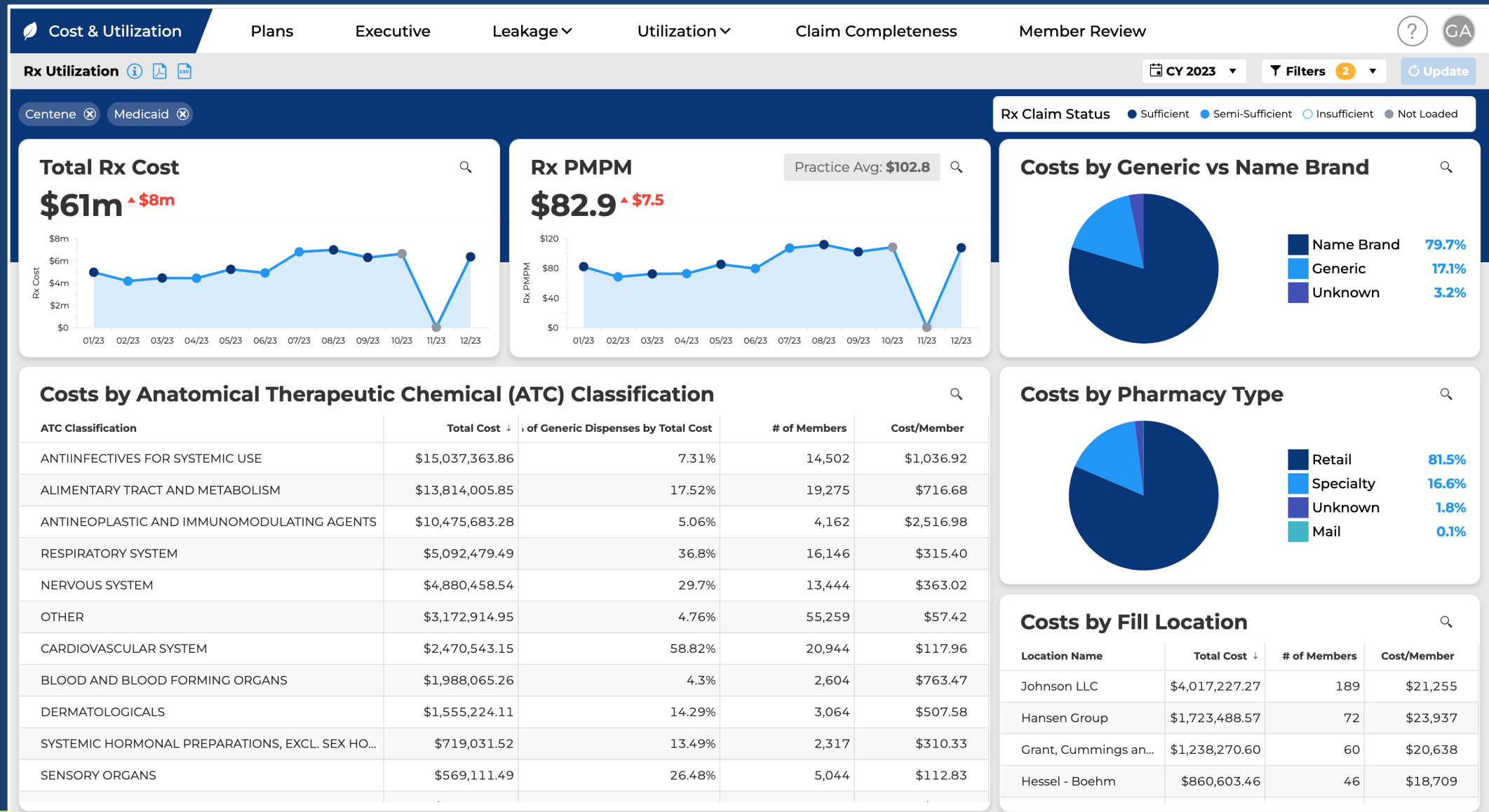
Inpatient Utilization - Admits



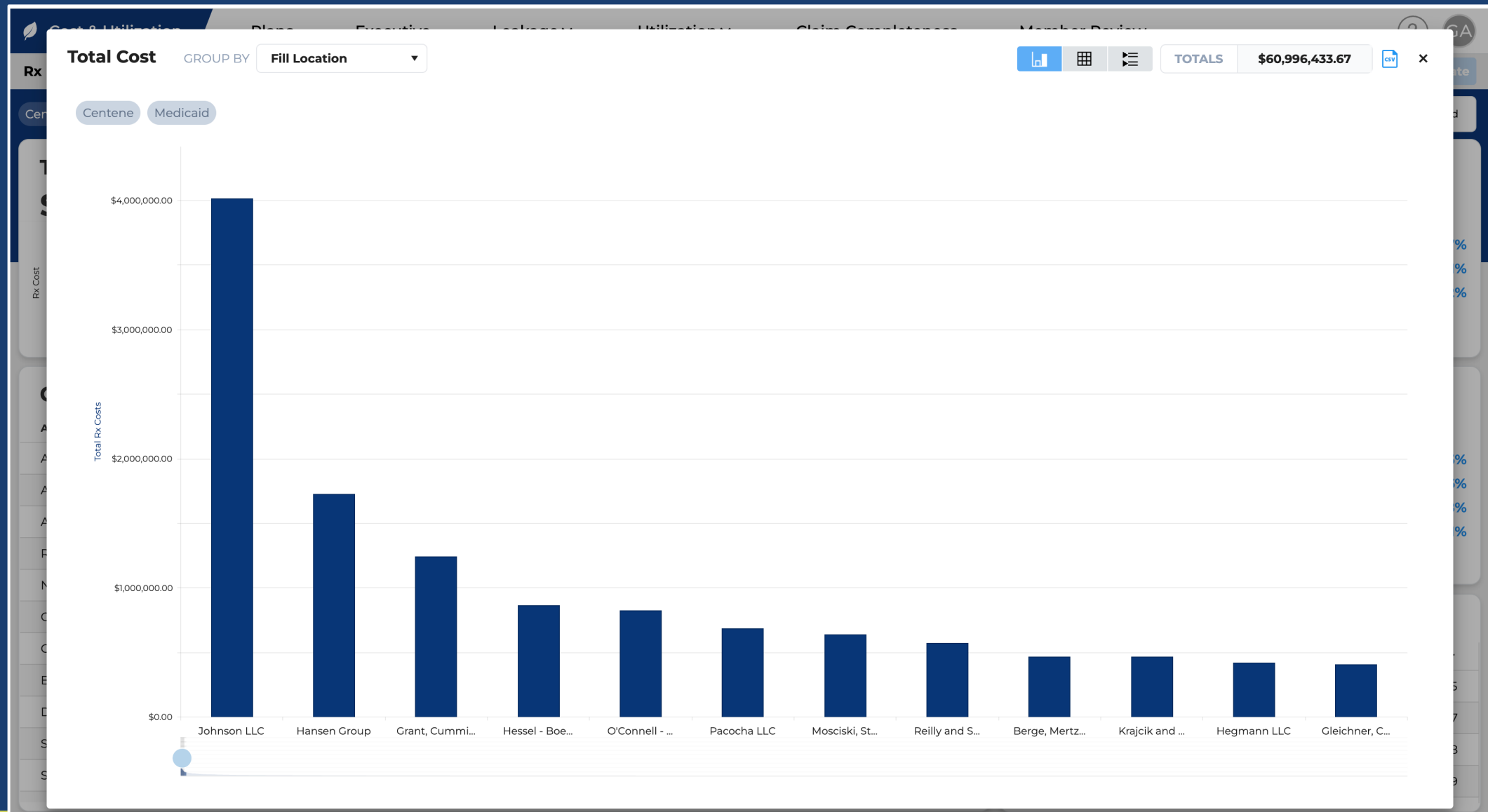
Inpatient Utilization - Readmits



Rx Utilization



Rx Utilization - Fill Location



Member Review Queue



Cost & Utilization

Plans

Executive

Leakage ▾

Utilization ▾

Claim Completeness

Member Review

Member Review ⓘ 📄

Mar 2023 - Jan 2024 ▾

Filters 0 ▾

Update

2,484 Members

Needs Review

2,484

Needs CM Triage

0

Enrolled in CM

0

No Action Needed

0

Needs Review

Mark as Needs CM Triage

Mark as No Action Needed

All

Needs Review

Enrolled in CM

Needs CM Triage

No Action Needed

▼	Status Date	Population	▼	Member Name	▼	Plan	▼	LOB	▼	Age	▼	RUB	▼	Chroni Cond.	▼	Eps.	▼	ED ...	▼	IP E...	▼	Rx Cost	▼	Cost ↓	▼
	01/04/2024	High Cost		ANNIE STEUBER		United		Medicaid		35		5		12		28		3		2		\$236.01		\$833,627.90	
	01/04/2024	High Cost		GREYSON KAUTZER		United		Medicaid		82		5		28		56		4		4		\$1,038.15		\$505,197.72	
	01/04/2024	High Cost		ROGERS MOHR		United		Essential Plan		41		5		8		261		2		2		\$9,764.82		\$492,611.93	
	01/04/2024	High Cost		MARIAN RUNOLFFSSON		Centene		Medicaid		0		3		1		10		0		0		\$487,413.95		\$487,456.53	
	01/04/2024	High Cost		LINDSEY SCHIMMEL		United		Medicaid		17		5		4		34		0		1		\$0.00		\$476,713.83	
	01/04/2024	High Cost		ADELLA SWANIAWSKI		United		Medicaid		36		5		9		51		2		2		\$645.88		\$392,506.86	
	01/04/2024	High Cost		DAWN KUVALIS		United		Medicaid		66				0		2		0		1		\$0.00		\$390,525.88	
	01/04/2024	High Cost		MELYN LEFFLER		United		Medicaid		0		5		8		365		3		3		\$262.61		\$312,025.29	
	01/04/2024	High Cost		ALVERTA BOTSFORD		United		Medicaid		75		5		13		49		2		2		\$319.11		\$276,992.37	
	01/04/2024	High Cost		FRITZ MACEJKOVIC		United		Medicaid		0		4		1		27		2		1		\$1,003.83		\$276,873.99	
	01/04/2024	High Cost		NEVA DOUGLAS		Centene		Medicaid		53		4		2		34		1		1		\$203,513.46		\$261,197.64	

2 3 4 5 ... ▶▶

25 items per page

1 - 25 of 2484 items

Member Review

Mar 2023 - Jan 2024

Filters 0

Update

2,484
Members



Needs Review
2,484



Needs CM Triage
0



Enrolled in CM
0



No Action Needed
0

Mark as Needs Review

Mark as Needs CM Triage

Mark as No Action Needed

All

Needs Review

Enrolled in CM

Needs CM Triage

No Act

<input type="checkbox"/>	Stat...	Status Date	Population	Member Name	Plan	LOB	Age	RUB	Chroni Cond.	Eps.	ED ...	IP E...	Rx Cost	Cos
<input type="checkbox"/>		01/04/2024	High Cost	ART SPORER	Centene	Medicaid	32		0	6	0	0	\$15,733.42	
<input type="checkbox"/>		01/04/2024	High Cost	ODIE VOLKMAN	Centene	Medicaid	26		0	1	0	1	\$0.00	
<input type="checkbox"/>		01/04/2024	High Cost	AMELIA BOGAN	Centene	Medicaid	33		0	6	1	1	\$490.65	
<input type="checkbox"/>		01/04/2024	High Cost	AVA DICKINSON	Centene	Medicaid	69		0	21	1	1	\$205.41	
<input type="checkbox"/>		01/04/2024	High Cost	ESTELL KEMMER	Centene	Medicaid	18		0	2	0	1	\$364.38	
<input type="checkbox"/>		01/04/2024	High Cost	STERLING SCHMELER	Centene	Medicaid	28		0	9	3	1	\$0.00	
<input type="checkbox"/>		01/04/2024	High Cost	GRETA STROSIN	Centene	Medicaid	24		0	35	3	2	\$1,534.35	
<input type="checkbox"/>		01/04/2024	High Cost	FREDERIK GLOVER	Centene	Medicaid	41		0	7	0	1	\$11.99	
<input type="checkbox"/>		01/04/2024	High Cost	DARRIN MURRAY	Centene	Medicaid	25		0	9	0	1	\$105.74	
<input type="checkbox"/>		01/04/2024	High Cost	CLETUS ROHAN	Centene	Medicaid	1		0	51	0	0	\$0.00	
<input type="checkbox"/>		01/04/2024	High Cost	ETHEL SMITH	United	Medicaid	59	0	0	12	2	2	\$0.00	
<input type="checkbox"/>		01/04/2024	High Cost	ELADIO QUITZON	United	Medicaid	28		0	3	0	1	\$0.00	
<input type="checkbox"/>		01/04/2024	High Cost	DAWN KUVALIS	United	Medicaid	66		0	2	0	1	\$0.00	s

Azara Patient Outreach (APO)



Benefits of Azara Patient Outreach

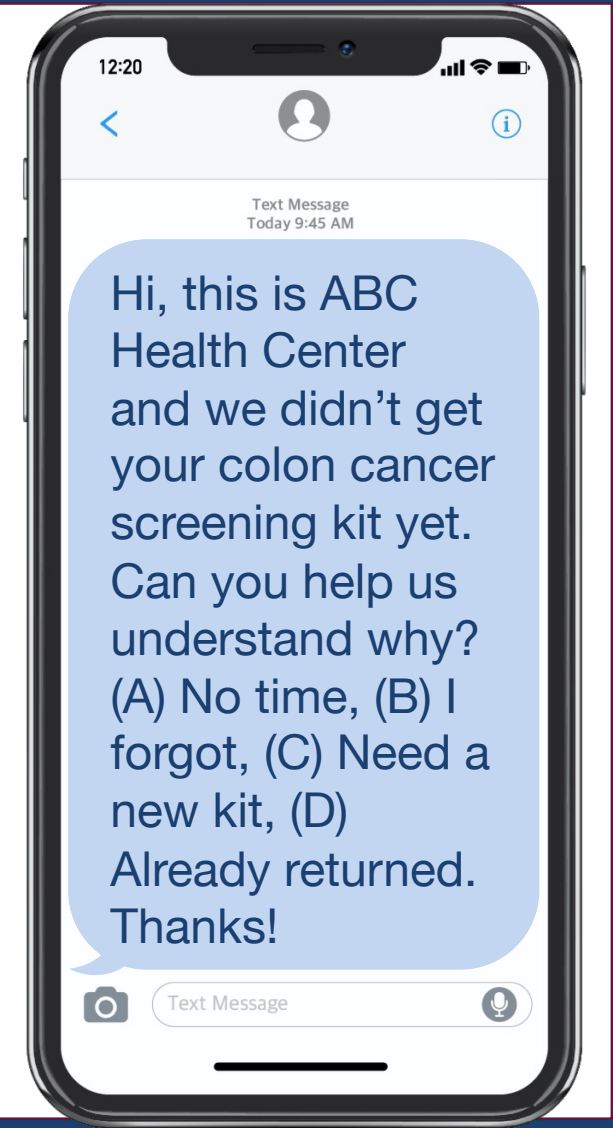
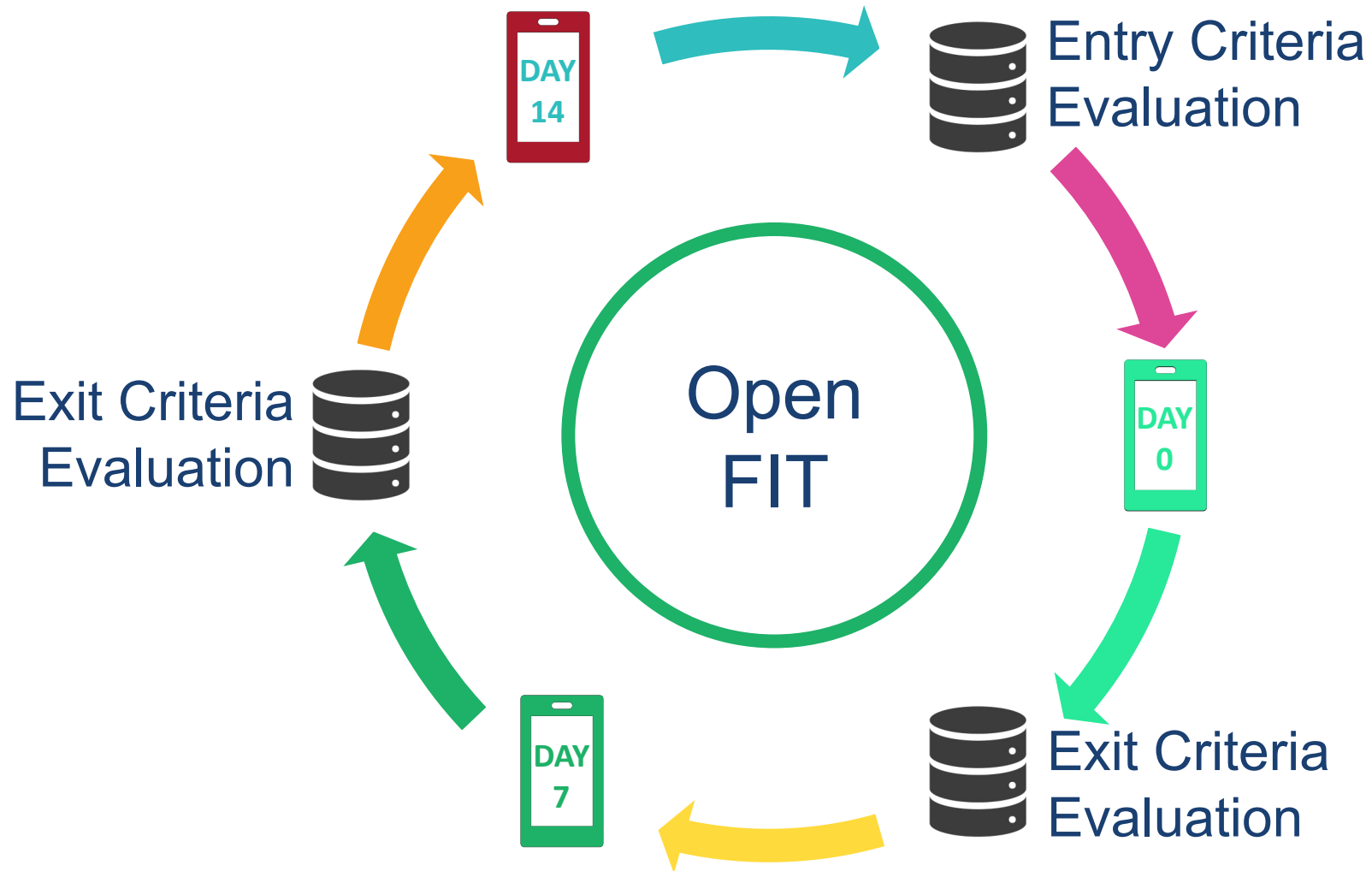


- Utilize existing trusted data within DRVS
- Faster and less resource heavy than traditional methods
- Administer Outreach Campaigns from within Azara DRVS
- Pre-Configured “*Set It and Forget It*” (SIFI) Campaigns designed to address common Care Gaps
- Review and track results and efficacy within Azara DRVS

“To have messages flow automatically to patients who need them and not to those who don’t, enables us to focus on higher priority outreach.”

- Azara APO Client

Patient Text Journey



Azara APO Campaigns



“Set It and Forget It” (SIFI) outreach campaigns exist for:

- Cancer Screening: Breast, Cervical and Colorectal
- Colonoscopy Referrals
- Childhood Immunizations
- Well Child Visits
- Patient and /or Members without Visits
- Chlamydia Screening
- Diabetes Care
- Hypertension Care
- Transitions of Care
- Flu Vaccine Reminders
- COVID Vaccine Awareness, 2nd Dose and Booster Reminders
- Medicaid Redetermination
- Chronic Kidney

Landing Page & Live Chat



New Login / Landing Page



You are logging in as **patrick.crowley@azarahealthcare.com**

SELECT APPLICATION TO LOGIN TO:

DRVS

ACC
CARE COORDINATION

ACU
COST & UTILIZATION

Logout

Live Chat



Search

All Centers

UDS 2024 CQMs

FULL REPORT >

TY March 2024

MEASURE	RESULT
BMI Screening and Follow-Up 18+ Years (CMS 69v12)	65.1%
Breast Cancer Screening Ages 50-74 (CMS 125v12)	56.4%
Cervical Cancer Screening (CMS 124v12)	0.0%
Childhood Immunization Status (CMS 117v12)	20.8%
Colorectal Cancer Screening (CMS 130v12)	44.6%
Depression Remission at Twelve Months (CMS 159v12)	6.8%
Diabetes A1c > 9 or Untested (CMS 122v12)	29.9%
HIV Screening (CMS 349v6)	38.7%
Hypertension Controlling High Blood Pressure (CMS165v12)	70.0%
Screening for Depression and Follow-Up Plan (CMS 2v13)	60.0%
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS 347v7)	79.2%
Tobacco Use: Screening and Cessation (CMS 138v12c)	79.9%
Child Weight Assessment / Counseling for Nutrition / Physical Activity (CMS 155v12)	0.0%
IVD Aspirin Use (CMS 164v7)	80.2%
Dental Sealants for Children between 6-9 Years (CMS 277v0)	54.5%

17 Measures

Network Overview

TY March 2024

671,627

PATIENTS

2,796,538

VISITS

HTN Controlling High BP (CMS165v11)

TY March 2024

Events & Announcements

ANNOUNCEMENT

2024 CQM Version Migration

2024 CQM Version Migration Automatic migration of measures from 2023 measure ...

APR 23

ANNOUNCEMENT

UDS 2024 CQM Release

UDS 2024 CQM Measure Release Now available in DRVS! Azara is proud to provide the new ...

APR 17

Shannon Gallant

shannon.gallant@azarahealt...

APR 29, 2024

Chat started

Boy do i love that Azara product. Is there a conference i can go to or more stuff i can buy that they make?

5:49 PM

Type your message here

+

Options

Powered by rocketHub

A Few Measure Enhancements



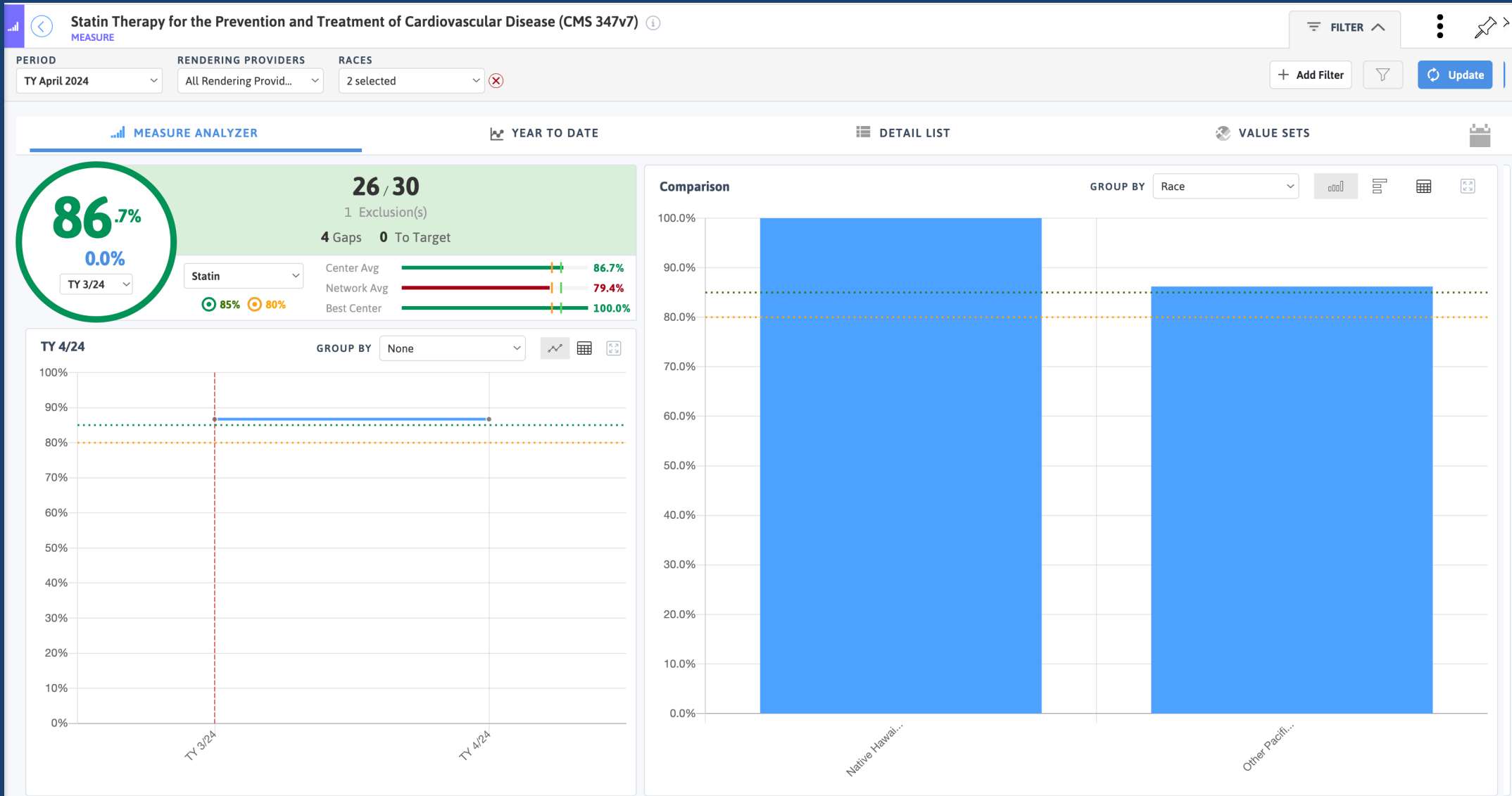
Chronic Kidney Disease

- Recognized non-dialysis CKD patients account for 18.2% of total Medicare expenditures, which is approximately \$45.5 B
- CKD patients incur approximately \$22.4 K / pts / yr in medical expenditures, which is almost 3x as much as non-CKD patients
- What is Azara doing ?

Chronic Kidney Disease

- CKD patients incur approximately \$22.4 K / pts / yr in medical expenditures,
- Updated existing measures
- Added RDEs for 'Consecutive GFRs' for use in Registries
 - Will be creating a new CKD Registry with these RDEs
- Added dynamic CKD cohort options based on GFR labs
 - For use with CERs and ACC Care Management
- Created new APO campaigns
- Referrals to Nephrologists

Typical Filtering



eCQM Certification



- HRSA / BPHC relies on the eCQMs for most of the UDS measures
 - Azara adheres to the eCQM specifications for these measures
 - In fact, Azara updates the UDS eCQMs per the PAL and new specifications
- Certain programs (e.g., CMS MSSP) require not only specification adherence, but also formal certification of measures and QRDA output
- To provide greater support for such programs, Azara is expanding our eCQM certification. Certified measures will now include:
 - Diabetes: Hemoglobin A1c Poor Control (CMS122v11)
 - Cervical Cancer Screening (CMS124v11)
 - Breast Cancer Screening (CMS125v11)
 - Colorectal Cancer Screening (CMS130v11)
 - Controlling High Blood Pressure (CMS165v11)
 - Preventive Care and Screening: Screening for Depression and Follow-Up Plan (CMS2v12)
 - Depression Remission at Twelve Months (CMS159v11)

Export to QRDA

Cervical Cancer Screening (CMS 124v11) MEASURE

PERIOD: 2023 RENDERING PROVIDERS: All Rendering Provid...

73.8% ↑ 1.2%

15,758 / 21,340
1,494 Exclusion(s)
5,582 Gaps 247 To Target

Cervical Cance... 75%

Center Avg
Network Avg
Best Center

2023 GROUP BY: None

100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

2022 2023

Lutheran Fam...

EXPORT MENU

- Export PDF
- Export Excel
- Export CSV
- Export QRDA

More Fun Stuff

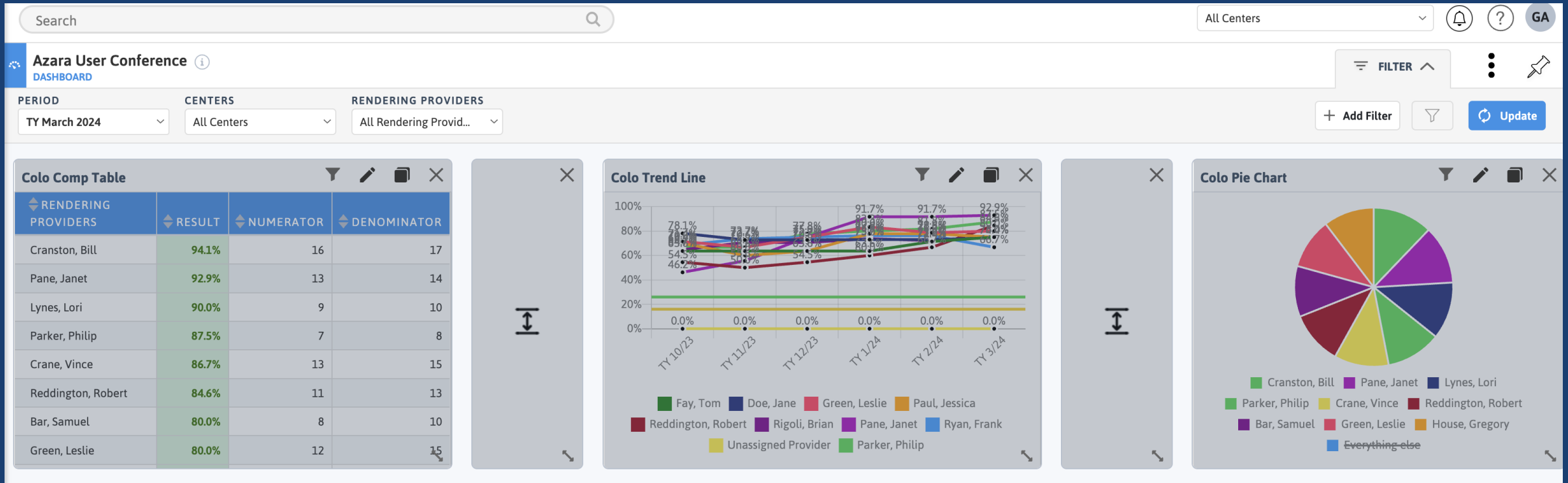


Dashboard Enhancements



- You can copy a widget on a dashboard
- All the widgets on a dashboard no long reload when you add a new widget ... Only the widget added reloads
- There is now 'spacer' widget available on dashboards
- The colors align across widgets when grouping by provider or location
- We have enhanced the percent of total widget (pie chart) to show the top 9 value and then "Everything Else"

Dashboard Enhancement Examples



Export to CSV

BMI Screening and Follow-Up 18+ Years (CMS 69v11) ⓘ

PERIOD: 2023 RENDERING PROVIDERS: All Rendering Provid...

MEASURE ANALYZER YEAR TO DATE

Search Patients ...

REASON	NUMERATOR	EXCLUSION	DATE
PATIENT	N	Y	12/6/2023
	N	Y	3/22/2023
ECOLOGICAL YEARLY EXAM	N	Y	11/27/2023
ECOLOGICAL YEARLY EXAM	N	Y	3/1/2023
	N	Y	1/3/2023
PATIENT	N	Y	7/18/2023
ECOLOGICAL YEARLY EXAM	N	Y	11/4/2023
SICAL	N	Y	8/3/2023
	N	Y	10/6/2023
	N	Y	2/23/2023
PATIENT	LCC-	N	12/18/2023
	N	N	9/13/2023
ECOLOGICAL YEARLY EXAM	N	Y	9/27/2023
OW UP	N	Y	12/11/2023
ECOLOGICAL YEARLY EXAM	N	Y	11/6/2023
ECOLOGY FOLLOW UP	N	Y	11/13/2023
ECOLOGY FOLLOW UP	N	Y	6/14/2023
	N	Y	9/1/2023
OW UP	N	Y	6/12/2023

EXPORT MENU

- Export Excel
- Export CSV
- Export Patient List
- Export QRDA
- Create Cohort

DATE	CODE	DATE	CODE
20.00	3/2/2023	Nutritional Counseling	8/2/2023
29.00			
27.00			
33.00			
36.00			
24.00			
28.00			
22.00			
25.00			
31.00			
26.75	5/17/2023	Nutritional Counseling	7/17/2023
24.00			
44.00			
34.96	9/25/2023	Nutritional Counseling	11/17/2023
25.00	1/27/2023	Nutritional Counseling	7/7/2023
29.00			
24.00	4/15/2023	Nutritional Counseling	
29.00	6/29/2023	Nutritional Counseling	
29.00			

Dynamic Baselines

UDS 2024 CQMs

REPORT

PERIOD

TY April 2024

RENDERING PROVIDERS

All Rendering Provid...

BASELINE PERIOD

None

GROUPING

No Grouping

MEASURE

BMI Screening and Follow-Up 18+ Years (

Breast Cancer Screening Ages 50-74 (CMS

Cervical Cancer Screening (CMS 124v12)

Childhood Immunization Status (CMS 117

Colorectal Cancer Screening (CMS 130v1

Depression Remission at Twelve Months (

Diabetes A1c > 9 or Untested (CMS 122v1

HIV Screening (CMS 349v6)

Hypertension Controlling High Blood Pre

Screening for Depression and Follow-Up

Statin Therapy for the Prevention and Tre

Tobacco Use: Screening and Cessation (C

Child Weight Assessment / Counseling for

IVD Aspirin Use (CMS 164v7)

Dental Sealants for Children between 6-9

HIV Linkage to Care

STATIC PERIODS

TY April 2024

TY March 2024

TY February 2024

TY January 2024

TY December 2023

TY November 2023

TY October 2023

TY September 2023

TY August 2023

TY July 2023

TY June 2023

TY May 2023

TY April 2023

TY March 2023

None

DYNAMIC PERIODS

1 Period Back

2 Periods Back

+

CARE GAPS

TARGETS

Primary

Secondary

Not Met

REPORT FORMAT

Scorecard

	RESULT	TARGET	NUMERATOR	DENOMINATOR	EXCLUSIONS	
	80.2%	90.0%	7,863	9,807	1,544	
	73.6%	77.0%	1,238	1,683	11	
	65.8%	75.0%	3,908	5,942	222	
	28.4%	50.0%	134	472	0	
	39.9%	40.0%	1,705	4,269	17	
	5.9%	5.0%	31	528	52	
	26.2%	18.0%	525	2,003	5	
	77.9%	Not Set	8,304	10,666	2	
	61.6%	61.0%	1,345	2,185	46	
	95.0%	90.0%	12,038	12,674	134	
	85.5%	80.0%	1,939	2,267	29	
	91.2%	90.0%	7,676	8,418	1	
	94.2%	62.0%	4,355	4,622	26	
	89.9%	82.0%	116	129	17	
	62.1%	42.0%	244	393	655	
	0.0%	83.0%	0	0	0	

Admin Functions



New Admin Functions



- Functionality for the administration of your centers' providers, and locations in DRVS is being improved
 - Column Picker makes it easier to review columns you prioritize
 - Bulk selection makes it more efficient to manage large numbers of providers and locations
 - Edit and maintain custom groups
 - Edit and maintain provider and location attributes
- Following that we will
 - Migrate the maintenance of UDS Service Categorization for Table 5
 - Create a Payer Admin for managing many EHR payer records in your system

PROVIDERS 1117

PROVIDER GROUPS 27

Note that changes made to 4-Cut providers will not be reflected immediately. The measure must be re-processed and will be made available on the following Monday.

1117 providers selected

+ Actions

All

Active

Deleted

Search Providers...

✓	PROVIDER NAME	NPI	EHR SERVICE CATEGORY	UDS SERVICE CATEGORY	PANEL SIZE	EHR STATUS	QUAL ENC PAST YEAR	INCLUDE IN FILTER	INCLUDED IN 4
✓	Hopper, Jennifer		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Brown, Tammy	1245669266	NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Rich, Joseph	1952666919	OD Ophthalmology	Ophthalmologists	0	Active	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
✓	Wiredu, Akua	1811132244	NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Balmer, Thomas	1285854232	DMD Dentist	Dentists	1	Deleted	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Taylor, Jill		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Koehler, Elizabeth		NULL	Ignore	1	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Randell, Mary	1760020234	FNP Family Practice	Nurse Practitioners	285	Deleted	True	<input type="checkbox"/>	<input type="checkbox"/>
✓	Mallipreddi, Ambica	1467045518	DDS Dental	Dentists	1	Deleted	True	<input type="checkbox"/>	<input type="checkbox"/>
✓	Alakkassery Kumaran, Suraj Kumar	1568698306	NULL	Ignore	48	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	McBrayer, Jessica		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Dr. Amanda Phan Op1		NULL	Ignore	0	Deleted	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	RN Wentzville		NULL	Ignore	0	Deleted	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Schulte, Abigail	1528392024	NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Cleaveland, Kristen		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Campbell, Christian	1245669266	RDH Dental Hygienists	Dental Hygienists	0	Deleted	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Dr. Leah Norvell Op2		NULL	Ignore	0	Deleted	False	<input type="checkbox"/>	<input checked="" type="checkbox"/>
✓	Jameson, Laura		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Hygiene-Mckensi		NULL	Ignore	0	Deleted	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Wilson MD, Elizabeth	1750381141	NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	HoweLambert, Nancy	1366477291	NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>
✓	Griebel, Chris		NULL	Ignore	0	Active	False	<input type="checkbox"/>	<input type="checkbox"/>

PROVIDERS 1117

PROVIDER GROUPS 27

Note that changes made to 4-Cut providers will not be reflected immediately. The measure must be re-processed and will be made available on the following Monday.

0 providers selected

+ Actions ▾

AllActiveDeleted

Search Providers... 🔍

	PROVIDER NAME	EHR SERVICE CATEGORY	UDS SERVICE CATEGORY	PANEL SIZE	EHR STATUS	QUAL ENC PAST YEAR	INCLUDE IN FILTER	INCLUDED IN 4-CUT CALC
<input type="checkbox"/>	Hopper, Jennifer	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Brown, Tammy	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Rich, Joseph	OD Ophthalmology	Ophthalmologists	0	Active	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Wiredu, Akua	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Balmer, Thomas	DMD Dentist	Dentists	1	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Taylor, Jill	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Koehler, Elizabeth	NULL	Ignore	1	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Randell, Mary	FNP Family Practice	Nurse Practitioners	285	Deleted	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Mallipeddi, Ambica	DDS Dental	Dentists	1	Deleted	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Alakkassery Kumaran, Suraj Kumar	NULL	Ignore	48	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	McBrayer, Jessica	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Dr. Amanda Phan Op1	NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	RN Wentzville	NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Schulte, Abigail	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Cleaveland, Kristen	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Campbell, Christian	RDH Dental Hygienists	Dental Hygienists	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Dr. Leah Norvell Op2	NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Jameson, Laura	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Hygiene-Mckensi	NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Wilson MD, Elizabeth	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	HoweLambert, Nancy	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Griebel, Chris	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PROVIDERS1117

PROVIDER GROUPS27

Note that changes made to 4-Cut providers will not be reflected immediately. The measure must be re-processed and will be made available on the following Monday.

0 providers selected

+ Actions

All

Active

Deleted

Search Providers...



	PROVIDER NAME	NPI	EMAIL	EHR SERVICE CATEGORY	UDS SERVICE CATEGORY	PANEL SIZE	EHR STATUS	QUAL ENC PAST YEAR	INCLUDE IN FILTER	INCLUDED IN 4-CUT CALC
<input type="checkbox"/>	Hopper, Jennifer		Jhopper@cridercenter.o	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Brown, Tammy	1245669266	Tbrown@compasshn.org	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Rich, Joseph	1952666919		OD Ophthalmology	Ophthalmologists	0	Active	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Wiredu, Akua	1811132244	Awiredu@fhcmo.org	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Balmer, Thomas	1285854232	Tbalmer@pbhc.org	DMD Dentist	Dentists	1	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Taylor, Jill		Jtaylor@cridercenter.org	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Koehler, Elizabeth		Ekoehler@cridercenter.c	NULL	Ignore	1	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Randell, Mary	1760020234	Mrandell@compasshn.o	FNP Family Practice	Nurse Practitioners	285	Deleted	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Mallipeddi, Ambica	1467045518	am22833@compasshn.o	DDS Dental	Dentists	1	Deleted	True	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Alakkassery Kumaran, S uraj Kumar	1568698306	DralakkasseryKumaran@	NULL	Ignore	48	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	McBrayer, Jessica		Jmcbrayer@cridercenter.e	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Dr. Amanda Phan Op1			NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	RN Wentzville			NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Schulte, Abigail	1528392024	Aschulte@fhcmo.org	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Cleaveland, Kristen			NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Campbell, Christian	1245669266	Ccampbell@compasshn	RDH Dental Hygienists	Dental Hygienists	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Dr. Leah Norvell Op2			NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Jameson, Laura		Ljameson@cridercenter.	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Hygiene-Mckensi			NULL	Ignore	0	Deleted	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Wilson MD, Elizabeth	1750381141		NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	HoweLambert, Nancy	1366477291	Nhowelambert@compa:	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Griebel, Chris		Cgriebel@cridercenter.c	NULL	Ignore	0	Active	False	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Payer Admin



⚙️ < Payer Administration ⓘ [+ Create Payer](#)

All

Enabled

Disabled

PAYER NAME	CATEGORY	TYPE	STATUS	ACTIONS
121 CL				⚙️
AAA M				⚙️
AAG B				⚙️
AARP				⚙️
AARP I				⚙️
AARP I				⚙️
AARP I				⚙️
AARP I				⚙️
AARP I				⚙️
AARP S				⚙️
Accuit				⚙️
Addus				⚙️
Adjust				⚙️
Admin				⚙️
Admin				⚙️
Admin				⚙️
Admir				⚙️
Advan				⚙️
Advan				⚙️
Adven				⚙️
Aetna				⚙️
Aetna Choice Plus	Commercial	Private Insurance	Y	⚙️
Aetna Dental	Commercial	Private Insurance	Y	⚙️
Aetna Life	Commercial	Private Insurance	N	⚙️
Aetna LMP	Commercial	Private Insurance	N	⚙️

1 to 26 of 1,879
Page 1 of 73

The Rest of 2024 and Beyond



Azara Themes



Care Connect

- GA of ACC 2.0
- Develop Triage Workflow
 - Closed loop ACU > CC > CM > ACU
- Enable ability to create and manage ad-hoc care navigation activities
- Improve in-product reporting
- Incorporate ACC activities into DRVS for rpts

Expand Value Thru Partnerships

- Support VBC Enablers
- Expand & Grow New
 - MH / BH Emerging Market
 - Rx: SureScripts
 - RPM, Surveys
- Enhance Existing
 - SDOH - FindHelp/UniteUs bidirectional referrals

Scalability & Maintenance

- UX/UI enhancements, new features
- Annual updates for HEDIS, UDS, CQMs
- UDS+ 2024 submission
 - Support for all CQMs
 - Operationalize execution
 - Sharing of results / 'decoder' with clients
- Enhance HIE usage - leverage procedure & lab data

EHR Integration

- Push PDF content into EHR
- Pass discreet data back into EHR structured fields and PDF
- Implement / Improve Plug-In for top 5 EHRs in client base
 - SMART on FHIR
- Data collection via forms in ACC to be pushed back to EHR

Patient Engagement

- Interface with Artera
- Leverage actionable data from ACU and ACC for APO campaigns
- Enhance curation of patient population for APO SiFi Campaigns
 - Plan
 - Location
 - Self created groups of providers

Cost & Utilization

- Surface and operationalize actionable insights
 - ACC and APO integration
 - High Cost Patients, Avoidable IP/ED Episodes, Rx Adherence
 - Member Review Queue
- Enhance tracking of VBC performance
 - Targets & Benchmarks
 - Stop Loss Limits
 - Premium and MLR analytics
- Refresh User Interface
- Incorporate Premium and MLR analytics

WiFi Details

NETWORK

Westin_Conference

PASSWORD

azaraConf01